Blusafe Contour V App User Manual

v2024.2
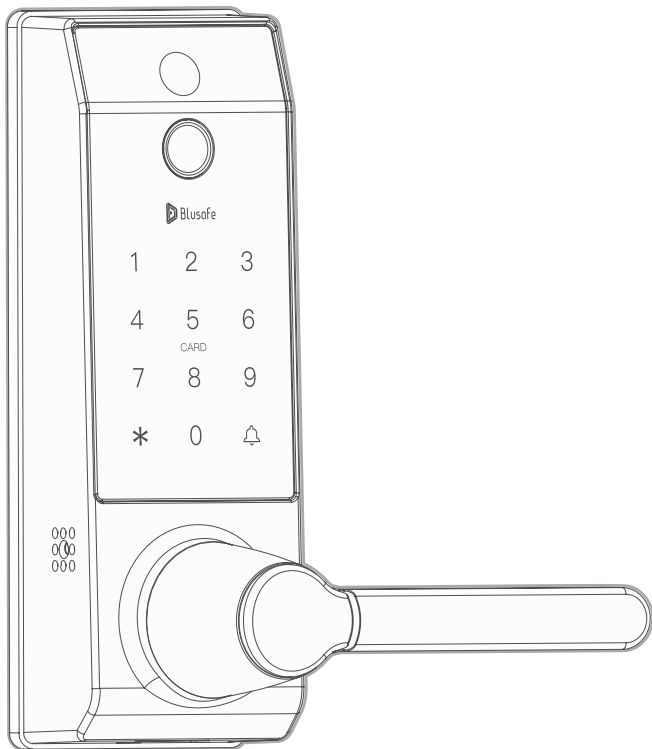
Blusafe

Table of Contents

Security at your fingertips —— Blusafe

1

APPLICATION DOWNLOAD AND USER REGISTRATION

To get the most out of your new Blusafe Smart Lock, you will need to download the "Blusafe Smart" App from the App Store or Google Play Store, depending on the type of smart device you own. After the Application is downloaded, you will need to register your new lock in the Application.

1.1 APPLICATION DOWNLOAD

① In the App Store or Google Play, search "Blusafe Smart".
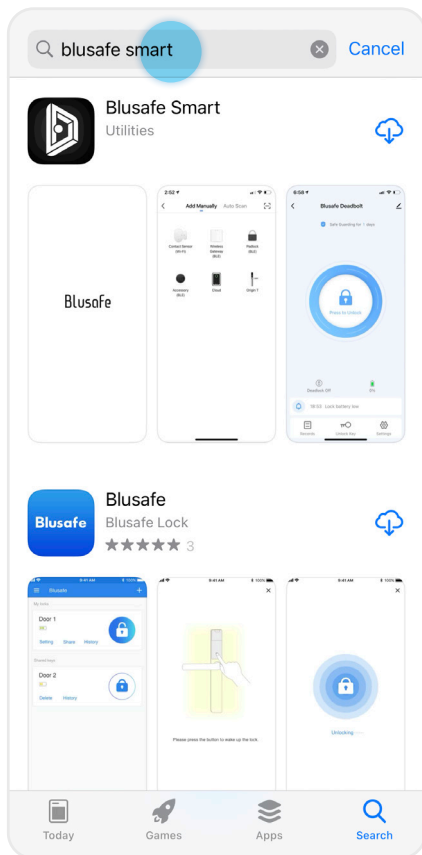
② Once you have found the "Blusafe Smart" App, click "Download".
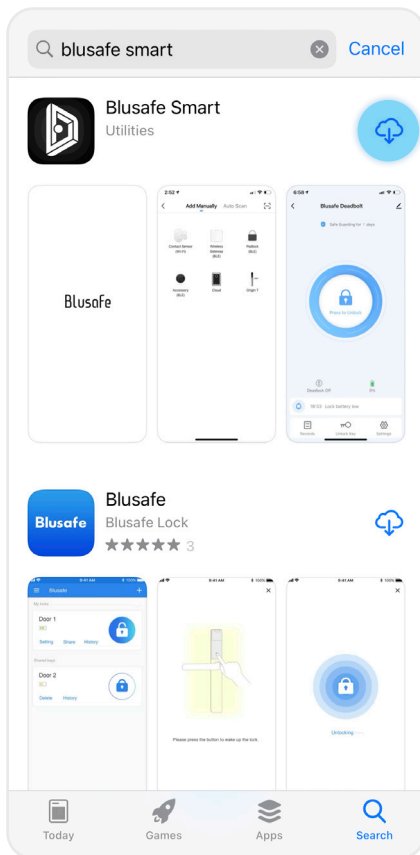
Important ! ⭐

- When searching for the "Blusafe Smart" App, you may also find the "Blusafe" App. Please make sure you download the "Blusafe Smart" App, as the normal "Blusafe" App is not compatible with this lock.
- If you have already downloaded the "Blusafe Smart" App and registered an account, you can click "Open" and skip the user registration step.
- Contour / Contour V is currently not compatible with other smart platforms such as Google Home, Amazon Alexa etc.

1.2 USER REGISTRATION

Important ! ⭐

If you have already registered an account, you can skip the user registration step and proceed directly to Managing Home Access and Access Levels.

① When you open the Blusafe Smart App, a popup box will appear with the User Agreement and Privacy Policy. Please read and click "Agree".

User Agreement and Privacy Policy

We understand the importance of privacy. In order to more fully present our collection and use of your personal information, we have revised our privacy policy and user agreement in detail in accordance with the latest laws and regulations. When you click [Agree], you have fully read, understood and accepted all of the updated Privacy Policy and User Agreement. Please take some time to become familiar with our privacy policy, and if you have any questions, please feel free to contact us.

Privacy Policy and User Agreement

Disagree | **Agree**

Important ! ⭐

You must click "Agree" to use the Blusafe Smart App.

② Once you click Agree, you will be taken to the LogIn Page. Click "Sign Up".

Blusafe

Log In

Sign Up
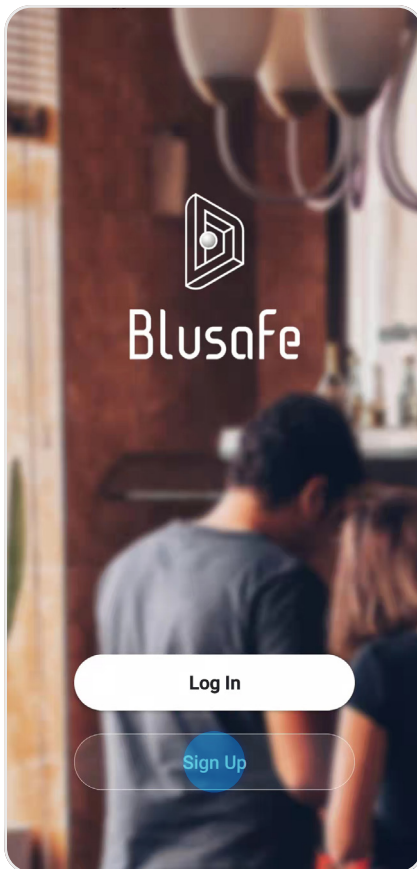
③ Another popup box will appear with the User Agreement and Privacy Policy. Please read and click "Agree".
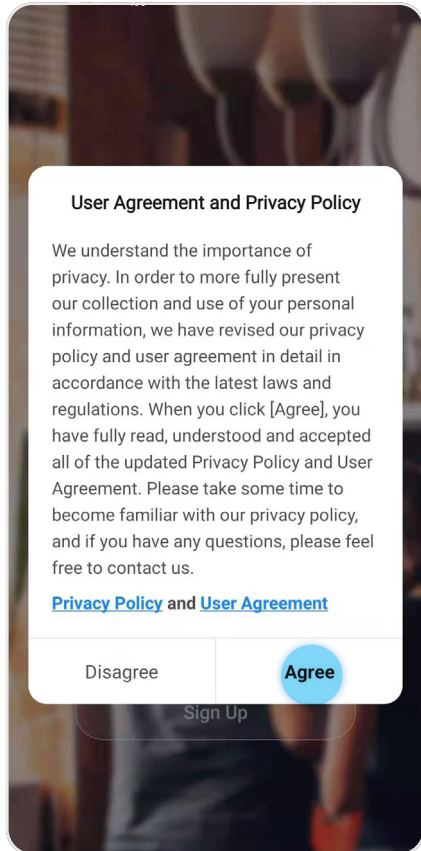
④ Now you will be taken to the Registration Page, where you will be asked to enter your country of residence and email address.

<

Register

| United Kingdom | > |

| example@emailaddress.com | × |

Get Verification Code

User Agreement and Privacy Policy

We understand the importance of privacy. In order to more fully present our collection and use of your personal information, we have revised our privacy policy and user agreement in detail in accordance with the latest laws and regulations. When you click [Agree], you have fully read, understood and accepted all of the updated Privacy Policy and User Agreement. Please take some time to become familiar with our privacy policy, and if you have any questions, please feel free to contact us.

Privacy Policy and **User Agreement**

| Disagree | **Agree** |

~~Sign Up~~

Important ! ⭐

Your email address will be used for account recovery and important information notifications. You must use a main email address with a secure password for account registration.

1.2   USER REGISTRATION

⑤ After you enter your email address, the "Get Verification Code" icon will turn blue. Click "Get Verification Code". A code will be sent to your email address.

United Kingdom >

example@emailaddress.com ×

Get Verification Code

Important !   ⭐

If you already have an account registered, the App will notify you and ask you to log into your account.

⑥ Open your email and go to your Inbox. You will receive an email from [Blusafe Smart]. The email subject is "Blusafe Smart Registration verification code". Please open the email and enter the verification code

Important !   ⭐

If you do not receive the email verification code within 60 seconds, you can click "Resent". If you have not received the code after your second attempt, please check your "Junk box".

Fix – No Email Received   🔧

After checking your Junk Box for the verification email and it still does not appear" to "if after checking your Junk Box for the verification email, it still does not appear, please click "Didn't get a code?". Then, you will be taken to a page with known issues and fixes.
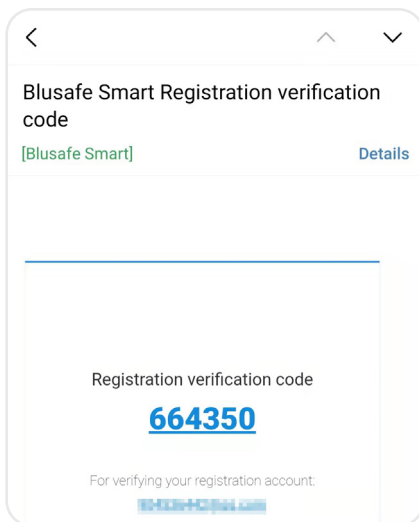
Important !   ⭐

The verification code is valid for only 30 minutes. Please enter the verification code within the allotted timeframe. If the time frame is exceeded, you will need to request a new code.

< ∧ ∨

Blusafe Smart Registration verification code

[Blusafe Smart]   Details

Registration verification code

664350

For verifying your registration account:

Enter Verification Code

——
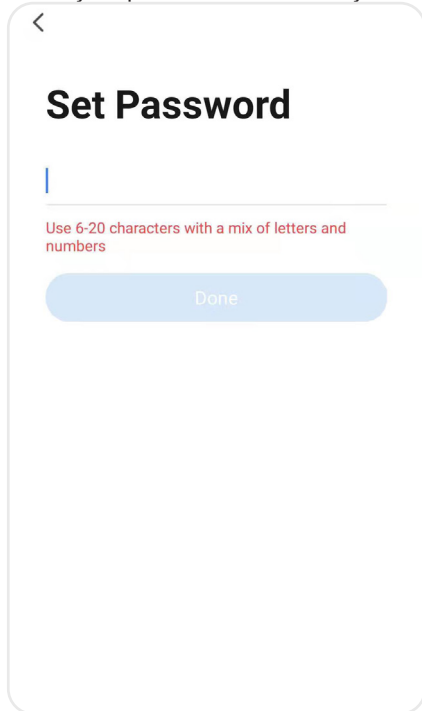
A verification code has been sent to your email example@emailaddress.com Resend(55s)

Didn't get a code?

in the App.

⑦ After you successfully enter the verification code, you will be asked to set your password. Please set your

Set Password

Use 6-20 characters with a mix of letters and numbers

Done
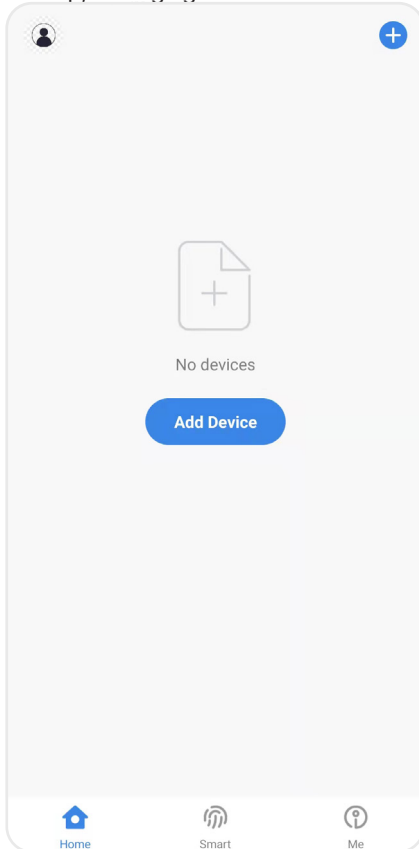
Tip 📎

The App requires the password to be a combination of letters and numbers. However, we suggest using a password of at least 8 characters. If the password is too simple, the App will ask you to enter a new one. If you need suggestions on how to create a strong password, please visit us at **www.blusafesolutions.com.**

password.

⑧ After you have successfully entered a password, he registration process complete, Please proceed to the next step, Managing Home Access and

No devices

Add Device

🏠 Home   📶 Smart   ⑦ Me

1.3   SMART PHONE NOTIFICATION SETUP

Please turn on the "Notifications" for Blusafe Smart App on your smart device. This will enable notifications such as doorbell, anti-prying alerts, unlock logs, and so on.

> **Note** ✎
>
> Different smart phones may have different "Notifications" settings. Please refer to your smart phone manual or ask your manufacturer for setting instructions. Below is an example of how to set it up on iPhone.

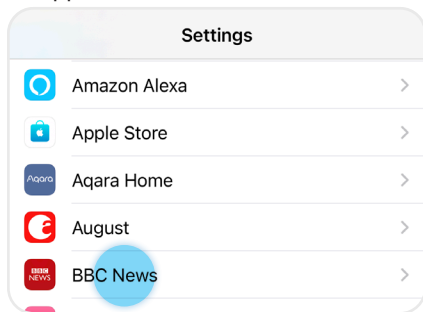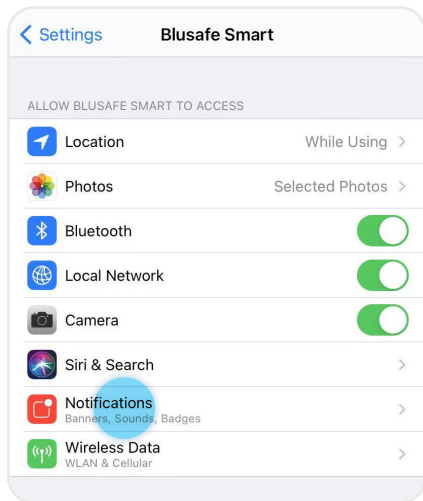① Go to "Settings" on your smart phone. And select "Blusafe Smart" App.

Settings	
🔵 Amazon Alexa	›
🛍 Apple Store	›
Aqara Aqara Home	›
🅴 August	›
BBC News BBC News	›

② Select "Notifications".

‹ Settings **Blusafe Smart**	
ALLOW BLUSAFE SMART TO ACCESS	
➤ Location	While Using ›
🌸 Photos	Selected Photos ›
❋ Bluetooth	⬤
🌐 Local Network	⬤
📷 Camera	⬤
✴ Siri & Search	›
🔲 Notifications Banners, Sounds, Badges	›
⦙ Wireless Data WLAN & Cellular	›

③ Turn on "Allow Notifications" and select the alert options. Your smart phone notification setup is now complete.

‹ Blusafe Smart **Notifications**	
Allow Notifications	⬤
ALERTS	

09:41		
Lock Screen	Notification Center	Banners
✓	✓	✓

Banner Style	Temporary ›
Sounds	⬤
Badges	⬤
OPTIONS	
Show Previews	When Unlocked (Default) ›
Notification Grouping	Automatic ›

2
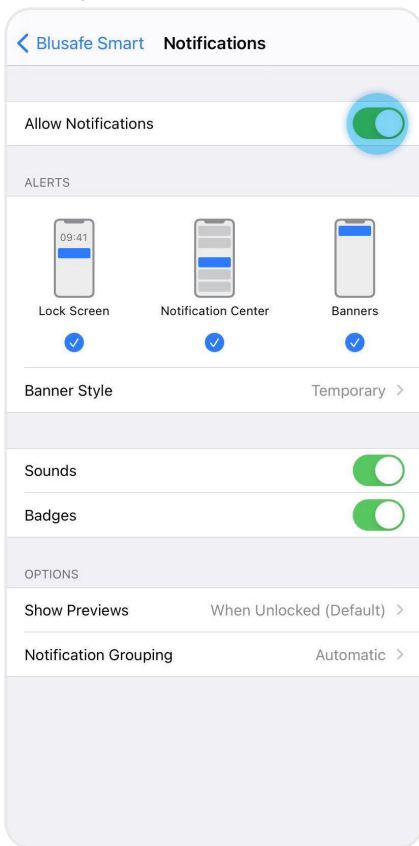
MANAGING HOME ACCESS AND ACCESS LEVELS

2.1 INTRODUCTION

Before adding smart devices into the Blusafe Smart App, a 'Smart Home' must be created first; different levels of access to different home members will be generated. There are three levels of access for your new smart home. Each access level has different levels of authority for accessing the smart lock and other smart devices, and adding / removing users. The table below provides an explanation of the different access levels.

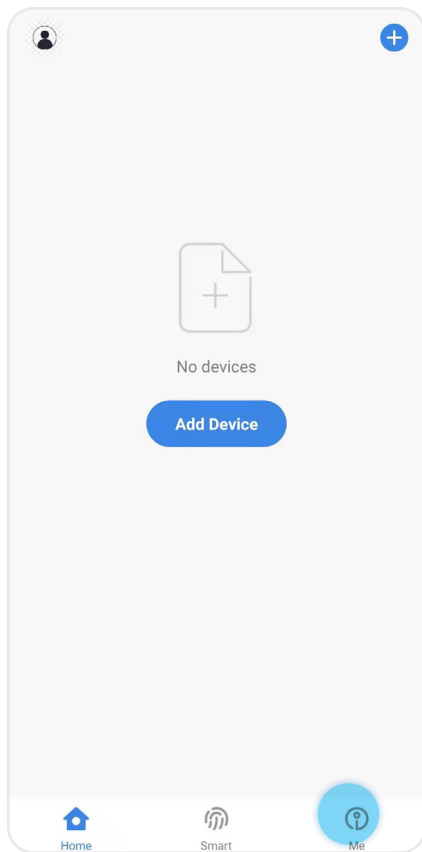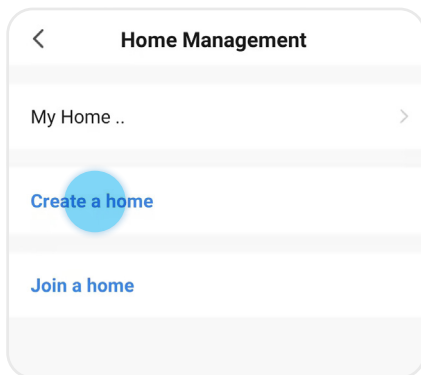| Access Level	# Allowed	Authority	Authority Description	Comments
Homeowner	1	Highest	Access to records and logs on the App, share temporary passcode and can add / edit / delete all administrators and common members.	This is the first account created. Please see below for instructions on how to change the "Homeowner".
Administrator	Unlimited	High	Access to records and logs on the App, share temporary passcode and can add / edit / delete common members.	Typically, Administrators are other family members or residents who live in the home or unit.
Common Member	Unlimited	Low	Access to records and logs only.	Common Level access is typically granted to individuals who need short-term or limited access, such as a housekeeper, handyman, guest, and so on.

Note

The "Homeowner", "Administrator" and "Common Member" in a Smart Home on App, are different to the "Admin" and "User" on the lock. The "Homeowner" , "Administrator " and "Common Member" are different access levels for "Home" on App; whereas the "Admin" and "User" are primarily used for access levels on lock system setting.

2.2 CREATE HOME

① Enter the Blusafe Smart Application on your smart device.

No devices

Add Device

Home   Smart   Me

② Click "Me" in the App homepage
   a. Click "Home Management"
   b. Click "Create a Home"
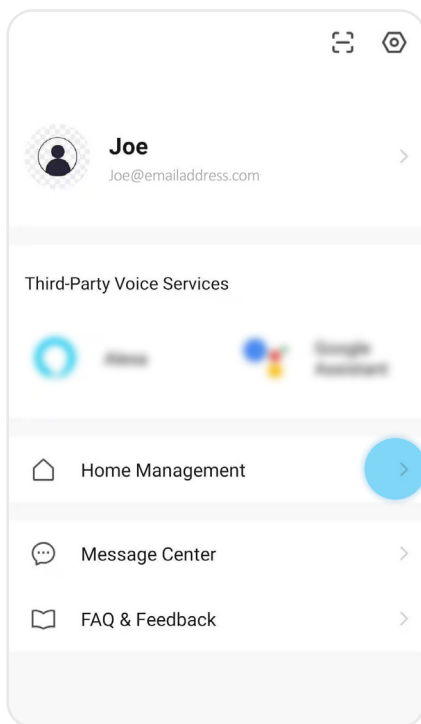
Joe
Joe@emailaddress.com

Third-Party Voice Services

Home Management

Message Center

FAQ & Feedback

〈   **Home Management**

My Home ..

Create a home

Join a home

2.2 CREATE HOME

Cancel   **Create a home**   Save

Home Name*   Enter

Home Location   Set   ›

Rooms:

Living Room   ✓

Master Bedroom   ✓

Second Bedroom   ✓

Dining Room   ✓

Kitchen   ✓

Study Room   ✓

Add Room

③ Enter the Homes name (e.g., Joe's home), location, and rooms. Click "Save".

Cancel   **Create a home**   Save

Home Name*   Joe's home

Home Location   Set   ›

Rooms:

Living Room   ✓

Master Bedroom   ○

2.3 ADDING HOMEOWNER

The person who creates the home first is automatically the Homeowner.

‹   **Home Settings**

Home Name   Joe's home ›

Room Management   1 Room(s) ›

Home Location   ›

Home Member

Joe
Joe@emailaddress.com   Home Owner ›

Add Member

Delete Home

① Enter the Blusafe Smart Application on your smart device.

② Click "Me" in the App homepage.

③ Click "Home Management".

Joe's home ∨

Welcome Home
Set your home location for more information ›

All Devices   Living Room   ···

No devices

Add Device

Home   Smart   Me

Joe
Joe@emailaddress.com ›

Third-Party Voice Services

Home Management ›

Message Center ›

FAQ & Feedback ›

Home   Smart   Me

2.4 ADDING AN ADMINISTRATOR

④ Select the home (Joe's Home) in "Home Management" to enter "Home Settings"

Home Management

My Home ..   〉

Joe's Home   〉

Create a home

Join a home

---

⑤ Click "Add Member" under the Home Member.

Home Settings

Home Name   Joe's home 〉

Room Management   1 Room(s) 〉

Home Location   〉

Home Member

Joe
Joe@emailaddress.com   Home Owner 〉

Add Member

Delete Home

---

⑥ Select "App account" and input the required fields.

Home Settings

Home Name   Joe's home 〉

Room Management   1 Room(s) 〉

Home Location   〉

Home Member

Joe
Joe@emailaddress.com   Home Owner 〉

Add Member

Delete Home

Share

App account   Messages   Copy   More

Cancel

Important !   ⭐

The member account must be registered with the Blusafe Smart App before adding them as an Administrator.

a. Fill in name, region, and account (this has to be an email address).
b. Select "Administrator" in the "Family Role" screen.
c. Click "Save" at the top right corner of your screen.

Cancel	**Add Member**	**Save**
Name	Tom	
Region	United Kingdom	
Account	Tom@emailaddress.com	

Only after accepting the invitation will the account owner become a family member and be able to use relevant functions.

Family Role   Administrator

Role Setting

Administrator
Manage Device and Room | Manage Smart Setting | Manage Member
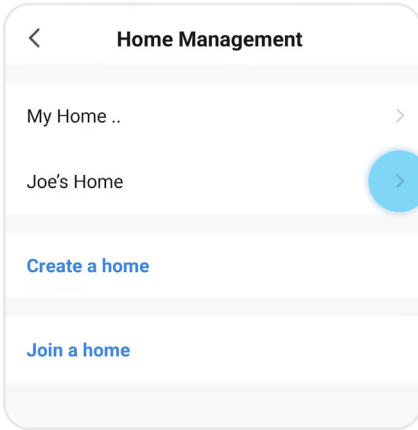
Common Member
Use Device | Use Smart Setting

2.5 ADDING A COMMON MEMBER

① Enter the Blusafe Smart Application on your smart device.

② Click "Me" in the App homepage.

③ Click "Home Management".
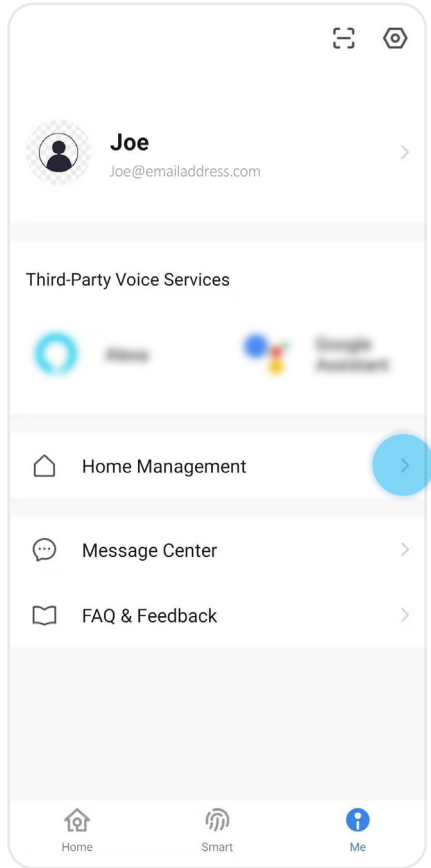
2.5 ADDING A COMMON MEMBER
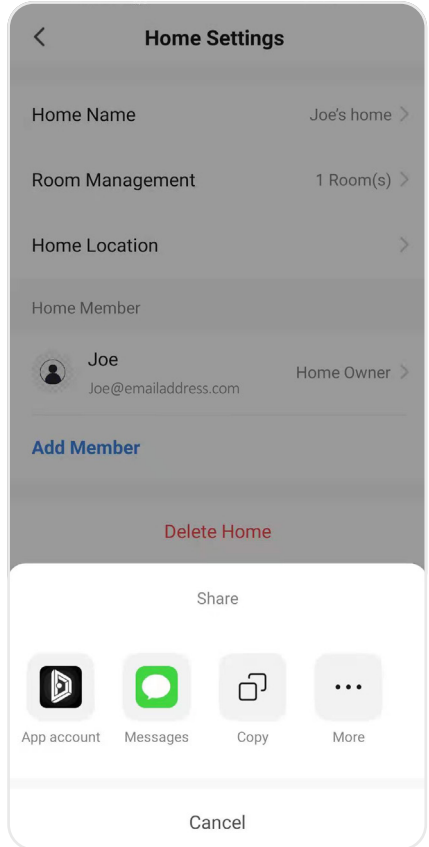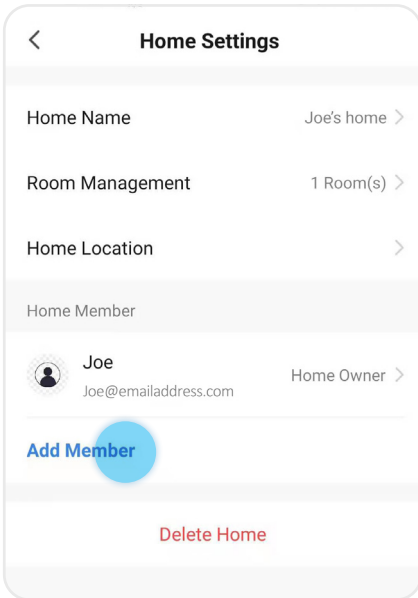
④ Select the home (Joe's Home) in "Home Management" to enter "Home Settings".

< **Home Management**

My Home ..   >

Joe's Home   >

Create a home

Join a home

⑤ Click "Add Member" under the Home Member.

< **Home Settings**

Home Name   Joe's home >

Room Management   1 Room(s) >

Home Location   >

Home Member

Joe
Joe@emailaddress.com   Home Owner >

Add Member

Delete Home
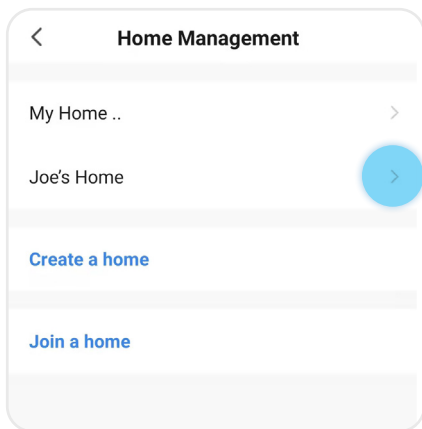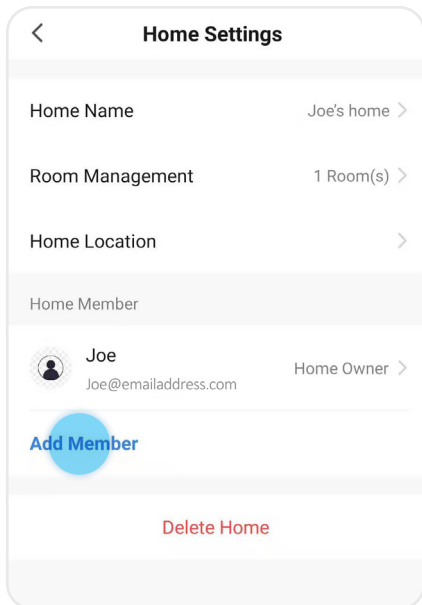
⑥ Select "App account" and fill in the required fields.
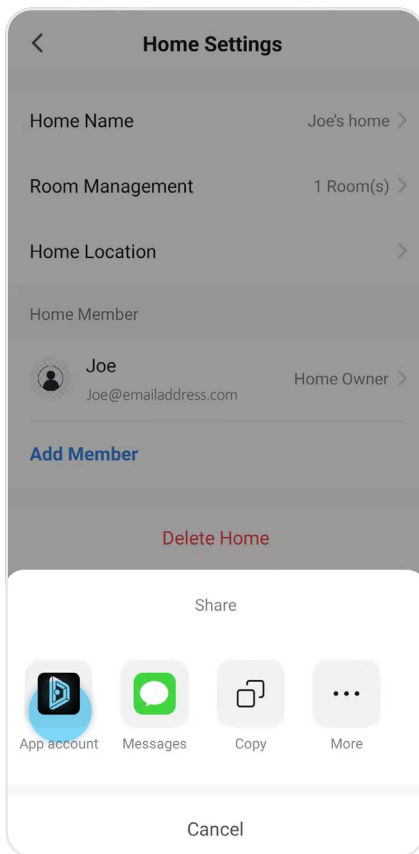
< **Home Settings**

Home Name   Joe's home >

Room Management   1 Room(s) >

Home Location   >

Home Member

Joe
Joe@emailaddress.com   Home Owner >

Add Member

Delete Home

Share

App account   Messages   Copy   More
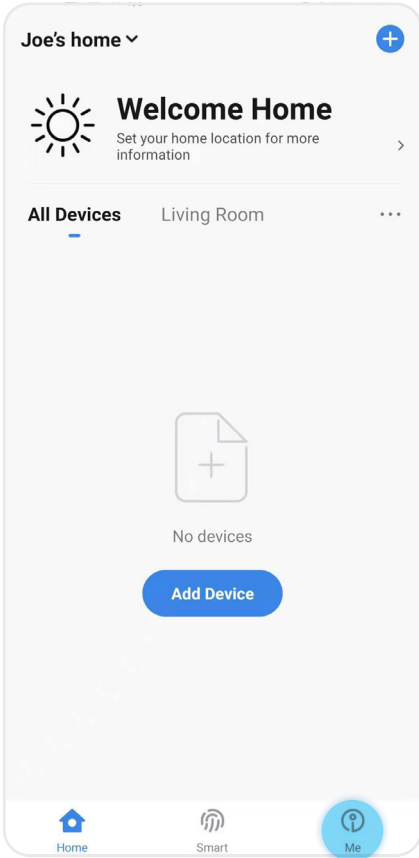
Cancel

a. Fill in name, region, and account (this has to be an email address).
b. Select "Common Member" in the "Family Role" screen.
c. Click "Save" at the top right corner of your screen.

Cancel	**Add Member**	S ve
Name	Helen	
Region	United Kingdom	>
Account	Helen@emailaddress.com	a

Only after accepting the invitation will the account owner become a family member and be able to use relevant functions.

| Family Role | Administrator > | b |

| Region | United Kingdom | > |
| Account | Helen@emailaddress.com | |

Only after accepting the invitation will the account owner become a family member and be able to use relevant functions.

Family Role   Common Member >

Role Setting

Administrator
Manage Device and Room | Manage Smart Setting | Manage Member   ○

Common Member
Use Device | Use Smart Setting   ✓

Alternative – Inviting Individual with unregistered email account

The homeowner may invite an individual with an unregistered email account to join the home. To do this, instead of selecting "App Account" in "Add Member" (Step 6), select "Copy", and send the copied invitation to an invitee via email or SMS.

• The Invitee will receive the invitation. he or she should follow the instructions in the email / message to download the Blusafe Smart App and register.
• The Invitee must now select "Join a Home" in the "Home Management" and enter the invitation code.
• Once joined, the invitee will become a "Common Member" automatically. The homeowner can change the invitee's family role under the Home Member in "Home Settings" page.

<	**Home Management**	
My Home ..		>
Joe's Home		>
Create a home		
Join a home		

2.6 **CHANGING / TRANSFERING THE "HOMEOWNER"**

Important ! ⭐

Only the current "Homeowner" can use this function.

Warning! 🔴

Once transferred, the previous "Homeowner" will lose the highest level of authority.

① Enter the Blusafe Smart Application on your smart device.

② Click "Me" followed by "Home Management".

Joe's home ⌄   ➕

☀️ **Welcome Home**
Set your home location for more information   >

All Devices   Living Room   ⋯

＋

No devices

Add Device

🏠 Home   📶 Smart   ⓟ Me

⊟   ⊚

👤 **Joe**
Joe@emailaddress.com   >

Third-Party Voice Services

🔵 *Alexa*   🔴🔵 *Google Assistant*

⌂ Home Management   >

☺ Message Center   >

▢ FAQ & Feedback   >

🏠 Home   📶 Smart   ❶ Me
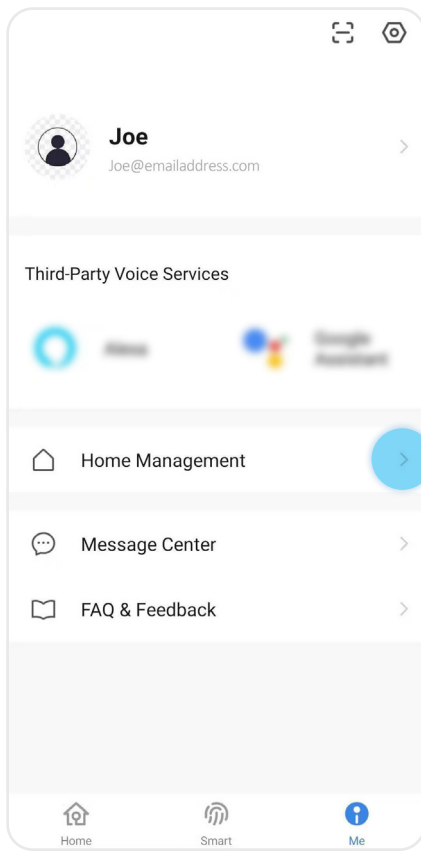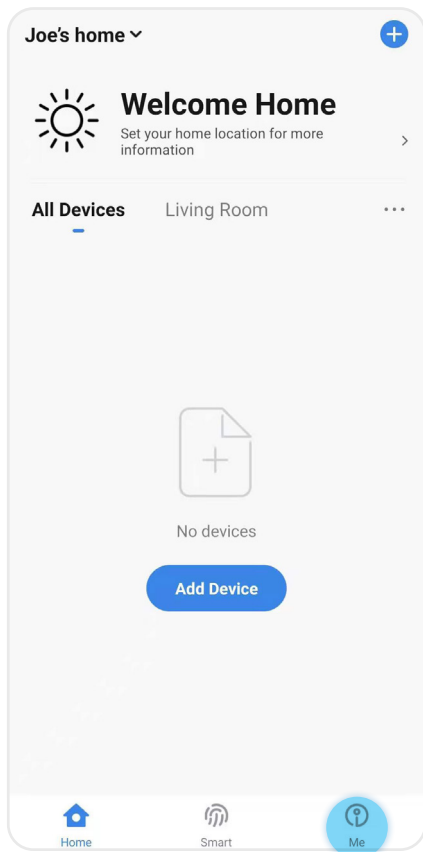
2.6 CHANGING / TRANSFERING THE "HOMEOWNER"

③ Select the Home icon and enter "Home Settings".

‹	**Home Management**	
My Home ..		›
Joe's home		›

Create a home

Join a home
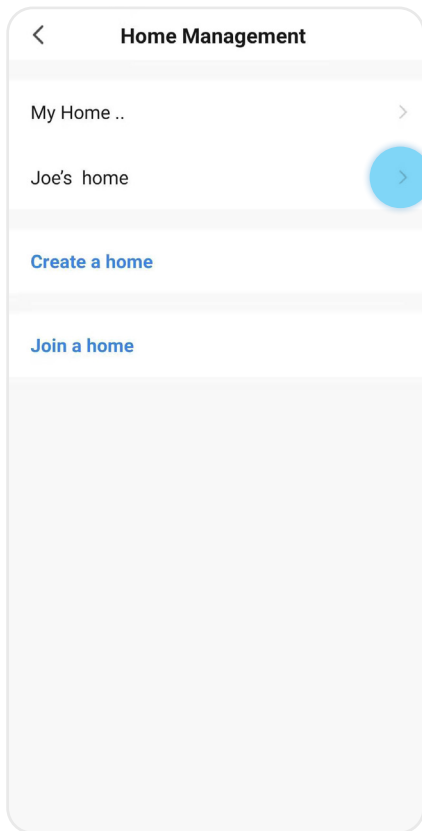
④ Click "Transfer Home Ownership" at the bottom of the screen.

‹	**Home Settings**	
Home Name	Joe's home	›
Room Management	1 Room(s)	›
Home Location		›

Home Member

	Joe	
	Joe@emailaddress.com	Home Owner ›
	Tom	
	Tom@emailaddress.com	Administrator ›
	Helen	
	Helen@emailaddress.com	›

Add Member

Transfer Home Ownership ›

Delete Home
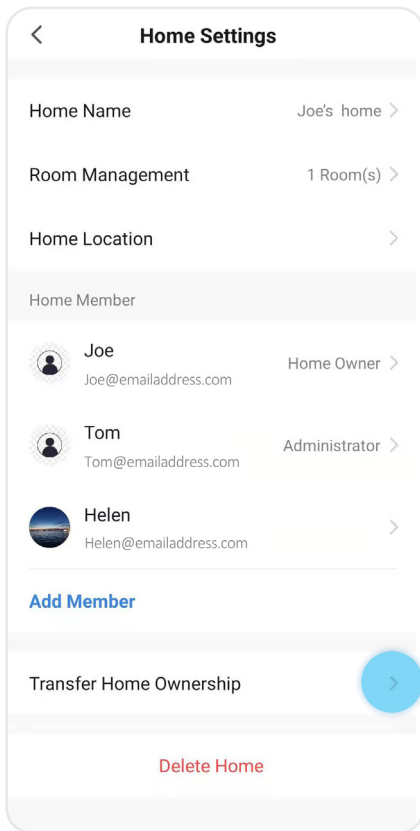
2.6 **CHANGING / TRANSFERING THE "HOMEOWNER"**

⑤ Select the member to whom homeownership will be transferred. The member must be an existing member.
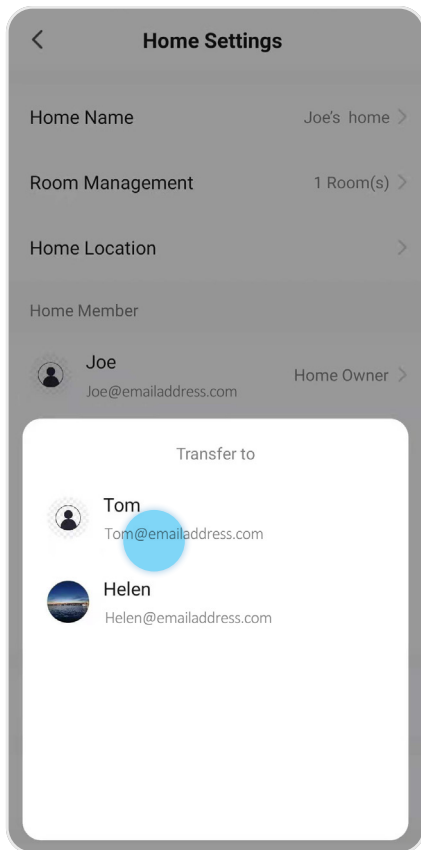
⑥ Click "Confirm".
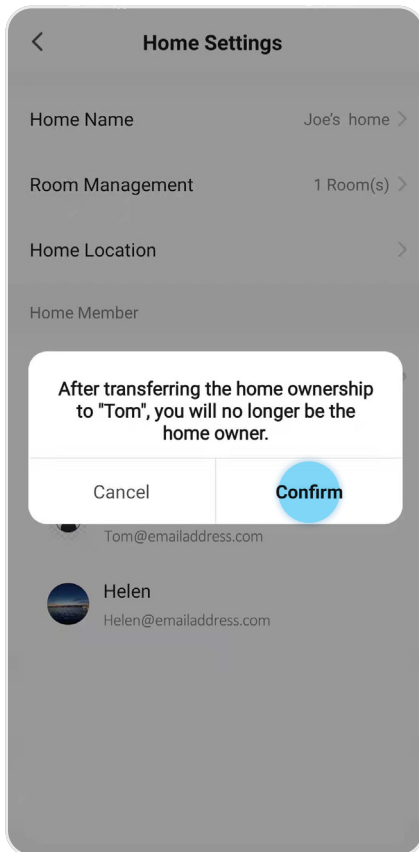
2.7 REMOVE MEMBER

Important ! ⭐

- The removal of a member can only be done by the Homeowner or an Administrator. The exception is that a normal Administrator cannot remove a Homeowner.
- The removal of a member will NOT remove its fingerprint / key card / passcode. So the fingerprint / key card / passcode linked to this member can still be used on lock. If you want to remove the fingerprint / key card / passcode, please refer to "2.3 REMOVING AN ADMINISTRATOR" or "2.5 REMOVING A USER" in "Blusafe Contour / Contour V Lock User Manual". For how to link the fingerprint / key card / passcode to a different member, please refer to "5. LINK FINGERPRINT / KEYCARD / PASSCODE TO HOME MEMBERS" in this manual.

① Enter the Blusafe Smart Application on your smart device.

② Click "Me" in the App homepage.

③ Click "Home Management".

Welcome Home
Set your home location for more information

All Devices   Living Room   ...

No devices

Add Device

Home   Smart   Me

Joe
Joe@emailaddress.com

Third-Party Voice Services

Home Management

Message Center

FAQ & Feedback

Home   Smart   Me
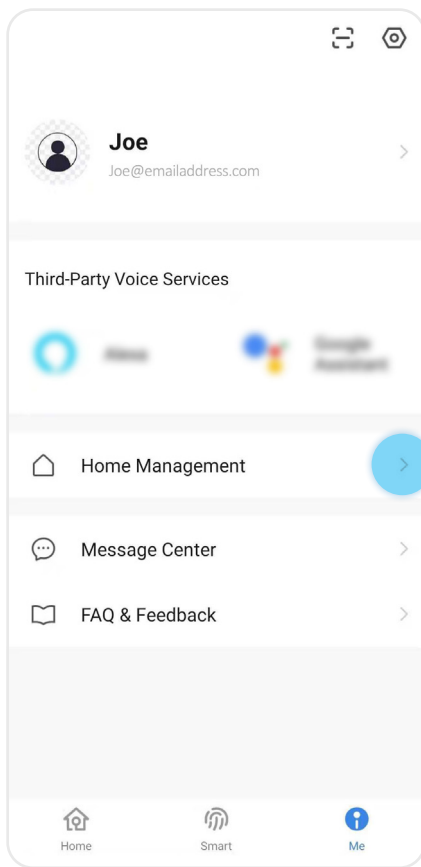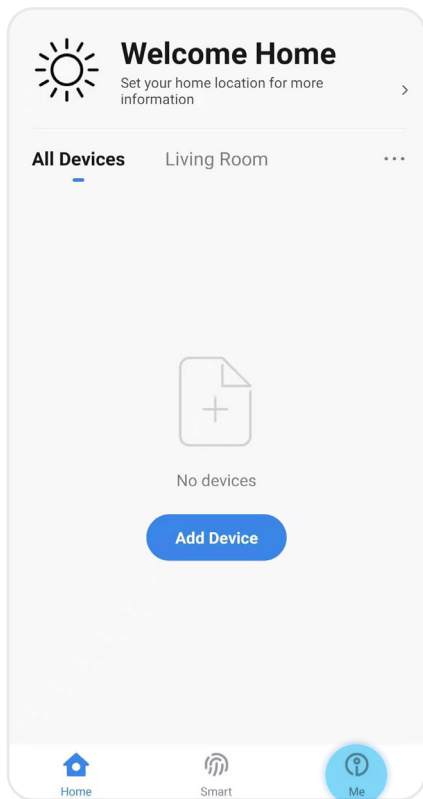
④ Select the home (Joe's Home) in "Home Management" to enter "Home Settings".

⑤ Select the designated member under "Home Member".

Home Management

My Home ..   >

Joe's Home   >

Create a home

Join a home

Home Settings

Home Name   Joe's home >

Room Management   1 Room(s) >

Home Location   >

Home Member

Joe
Joe@emailaddress.com   Home Owner >

Tom
Tom@emailaddress.com   Administrator >

Helen
Helen@emailaddress.com   >

Add Member

Transfer Home Ownership   >

Delete Home
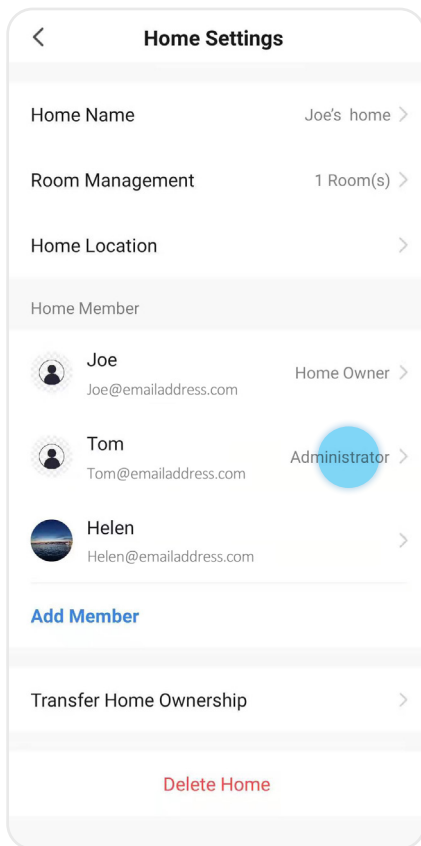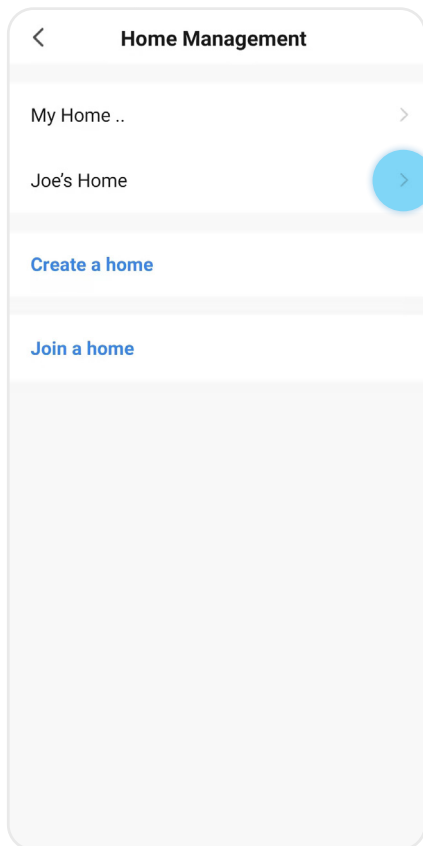
⑥ You will be on the "Home Member" page.

a.Click "Remove Member".
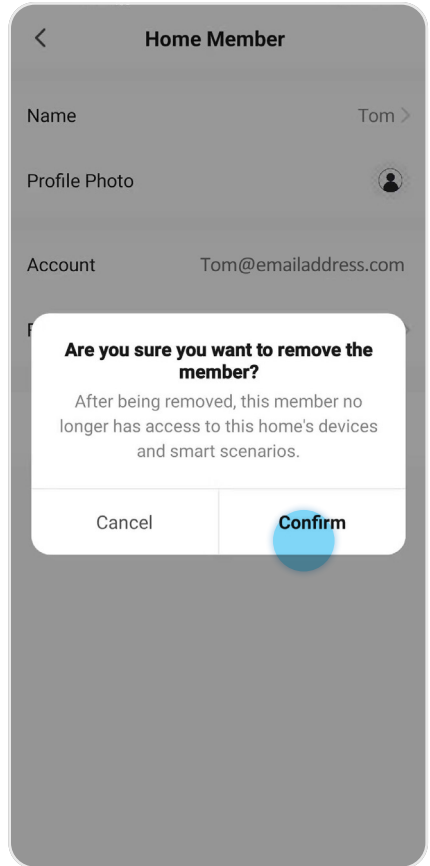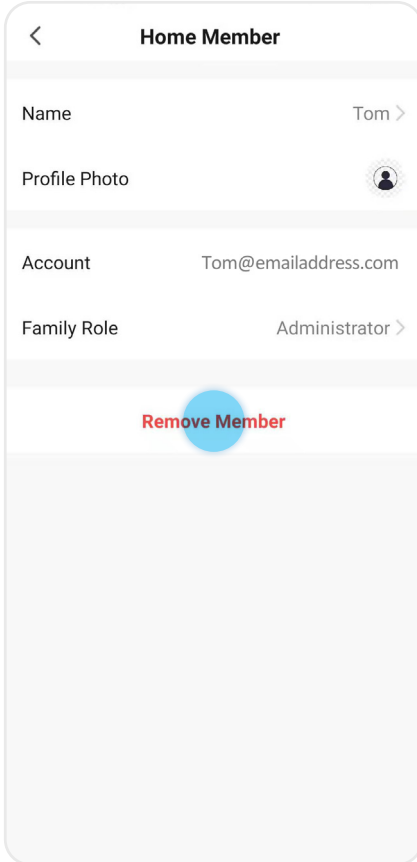
b.Click "Confirm".

Home Member	
Name	Tom >
Profile Photo	👤
Account	Tom@emailaddress.com
Family Role	Administrator >

Remove Member

Home Member	
Name	Tom >
Profile Photo	👤
Account	Tom@emailaddress.com

Are you sure you want to remove the member?

After being removed, this member no longer has access to this home's devices and smart scenarios.

| Cancel | **Confirm** |

Important ! ⭐

The removal of a member will NOT remove its fingerprint / key card / passcode. So the fingerprint / key card / passcode linked to this member can still be used on lock.

3

PAIRING AND NAMING YOUR LOCK

This section involves adding and pairing your new Blusafe smart lock to the Blusafe Smart Application. It is important to follow the steps carefully. This section must be completed before you can setup and fully use your new smart lock.

Important !

Please now ensure that if you are using a dual band router that is connected into 2.4GHz mode. If this is not done and the device is left in 5GHz, you may experience some issues with pairing as the device will be looking for the 2.4GHz signal. To configure your router into 2.4GHz please refer to your router user manual or ask the manufacturer.

① Press the Set button to enter the "Network Setup",Then you will hear a voice prompt "Successful". The lock will now start paring with the App. Follow the below steps in the App to complete the pairing.
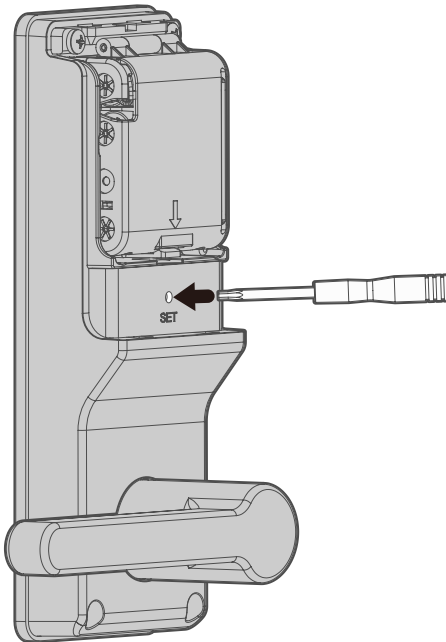
Fix 🔧

If "Fail" is heard instead of "Successful", that means the lock has not entered network pairing successfully. Remove and re-install all of the batteries, and repeat Steps ❶.

② In the Blusafe Smart App, click "Add Device".
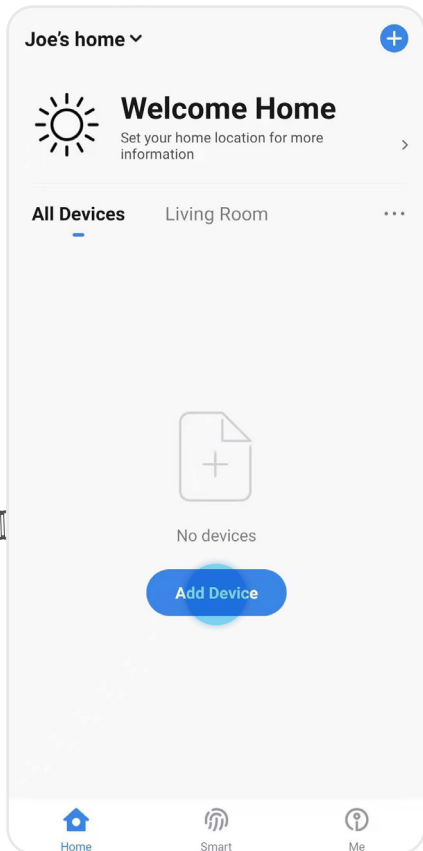
③ At the top of the page, there will be two options:

- Add Manually, and
- Auto Scan.

Please make sure that "Add Manually" is selected.

④ There are several Blusafe products listed on the page, please select correct lock from the selection.
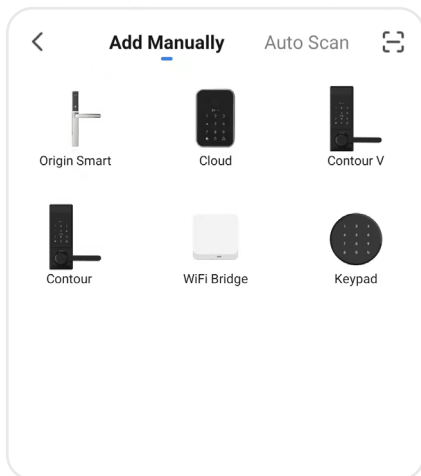
⑤ Enter the Wi-Fi interface, select Wi-Fi, and enter the Wi-Fi password. Click "Next".

Important ! ⭐

Please make sure the 2.4GHz Wi-Fi is selected.
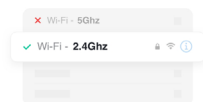
⑥ Check if the lock keypad lights are flashing, click "Confirm indicator slowly blink" on App, and click "Next".

Cancel   AP Mode ⇌

Reset the device first.

Please complete the setting according to the following steps:
① Power on the device;
② Turn on Bluetooth on the mobile;
③ Set the door lock to network distribution status by following the manual.

Resetting Devices ›

✓ Confirm indicator slowly blink

[Next]

---

⑦ Click "Go to Connect", and select "SmartLife-XXXX" from the WLAN list. Then resume to Blusafe Smart App.

Connect your mobile phone to the device's hotspot

1. Please connect your phone to the hotspot shown below

‹ Wi-Fi
开启Wi-Fi
Home
✓ SmartLife-XXXX
Guest
4G

2. Return to this app and continue adding devices

[Go to Connect]

←   WLAN   ⊟

WLAN

WLAN assistant   ›

🛜 **SmartLife-EDC8**
No internet   ›
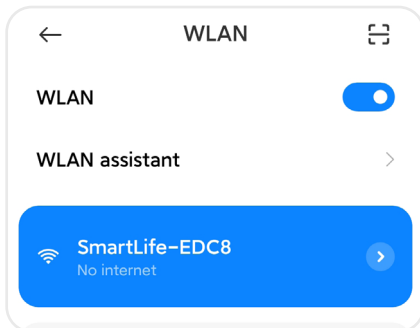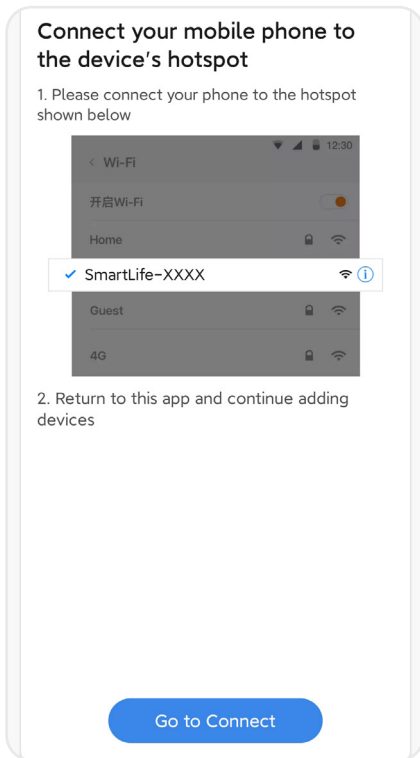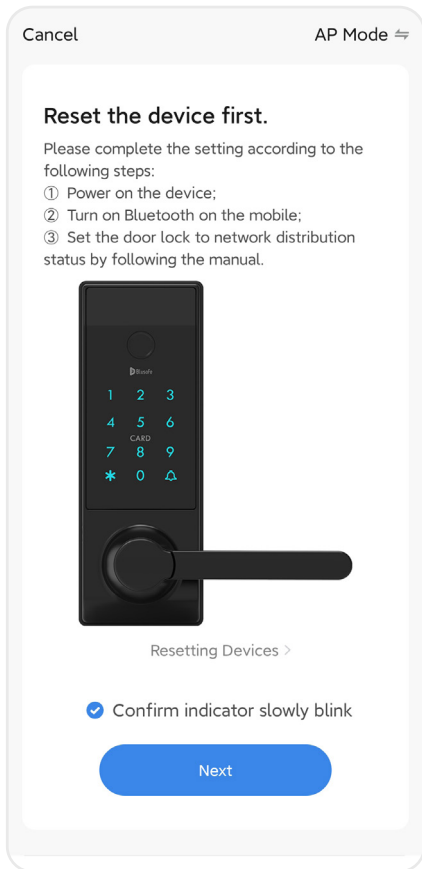
⑧ The lock will begin pairing with the App.

Cancel

Adding device...

Ensure that the device is powered on.

🔍

01:58

○ Scan devices.   ○ Register on Cloud.   ○ Initialize the device.

⚙

01:43

✓ Scan devices.   ✓ Register on Cloud.   ○ Initialize the device.
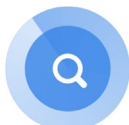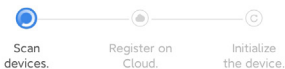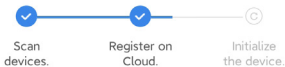
⑨ A success prompt will be heard once the pairing is completed successfully. And a popup will appear on the App "Added successfully". Click"Done".

Done

Added successfully

Contour ✎
Device added successfully

Living Room   Master Bedroom

Second Bedroom   Dining Room

Kitchen   Study Room

Fix 🔧

If the paring takes more than two minutes and no success prompt is heard. Please check if the keypad is blinking slowly so that the lock is in paring also check if you have selected the 2.4GHz Wi-Fi and inputted the correct Wi-Fi password; the Wi-Fi router is within 5-meter range to the lock.

If you have done above and still can not complete the paring, use another smart phone's hotspot to replace your Wi-Fi router, repeat the pairing process. If successful, please check your Wi-Fi router's configuration; otherwise please contact your dealer of the lock or our support team.

Tip 📎

The default name of your lock is the model of the lock. You can skip this step if you do not want to change the name of your lock. However, we do suggest you change the name of the lock to correspond to its function, such as "Front Door Lock", to limit any potential confusion with other devices.

① In the application's main page, click the lock icon that represents your new smart lock.

② Now, click the pencil icon at the top right corner of your screen and enter the device information.

Joe's home ⌄ ➕

☀️ **Welcome Home**
Set your home location for more information >

All Devices　　Living Room　　Master Be　⋯

Contour

🏠 Home　　📶 Smart　　ⓘ Me

‹　**Contour**　✎

🔋 80%　　☑️ Security Protection for 1 Day(s)

🔉 Prying Alarm 11:34

▤ Records
Remote Unlocking 10–16 12:52

👥 Members
4 Family Member(s) and 0 Other Member(s)

⠿ Temporary Passcode
Online/Offline Passcode
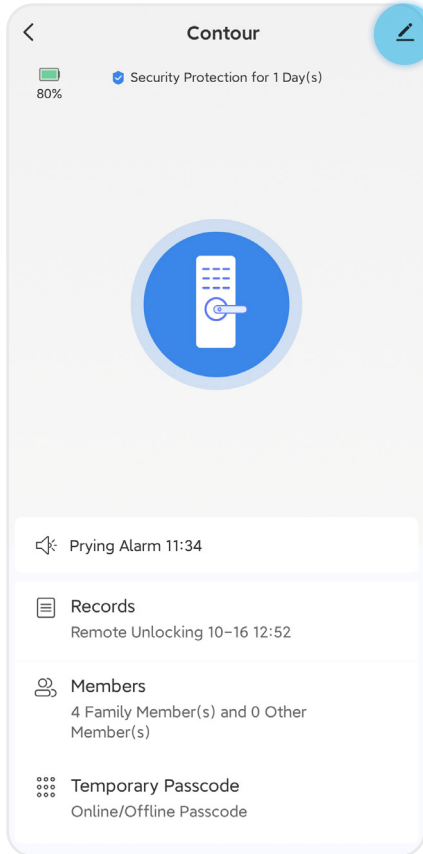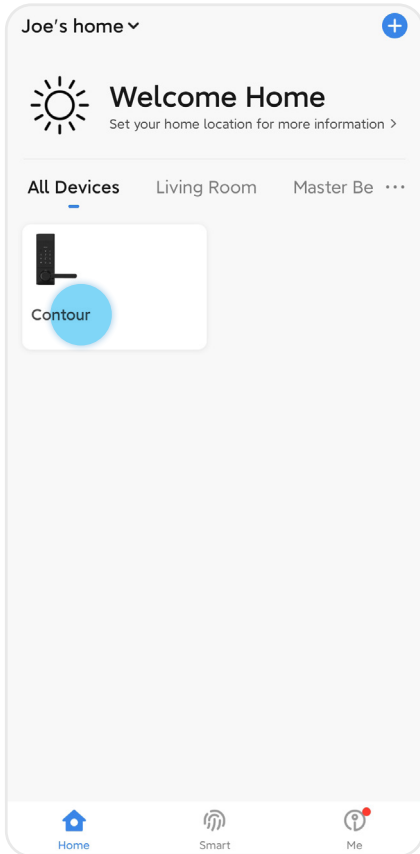
3   **PAIRING AND NAMING YOUR LOCK**

③ Click the pencil icon, at the top right corner of your screen.

<

Contour   ✎ >

Device Information   >

Tap-to-Run and Automation   >

Others

Share Device   >

Create Group   >

FAQ & Feedback   >

Add to home screen   >

Check Device Network   Check Now >

Device Update   No updates available >

Remove Device
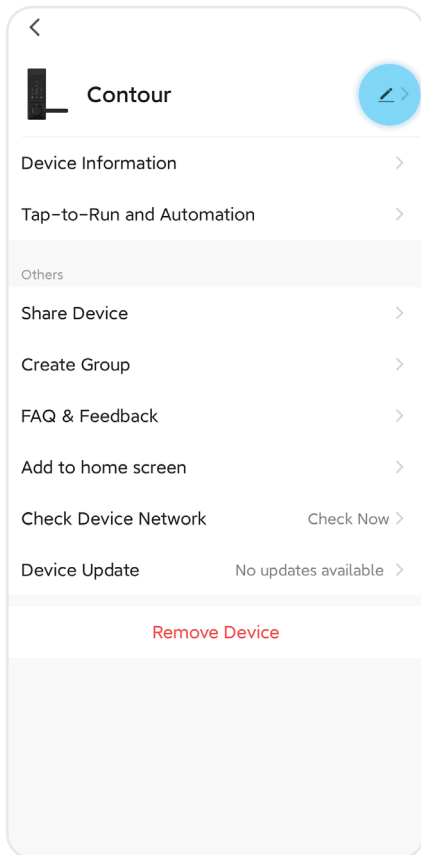
④ Click "Name" to edit the name of your smart lock.

<

Icon   >

Name   Contour   >

<

Rename

Contour

Cancel   **Confirm**

Icon   >

Name   Contour   >

"Contour"   Contours   Contouring

q w e r t y u i o p
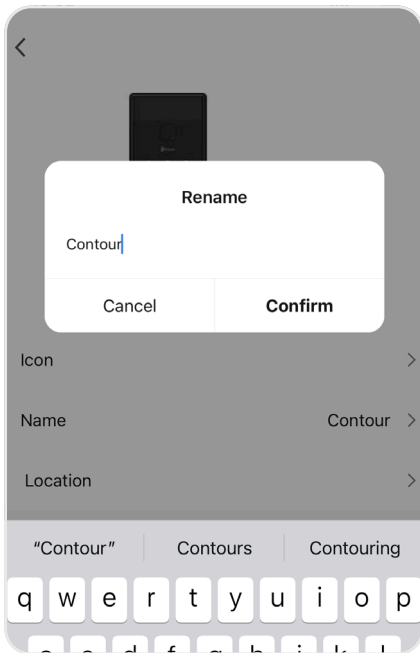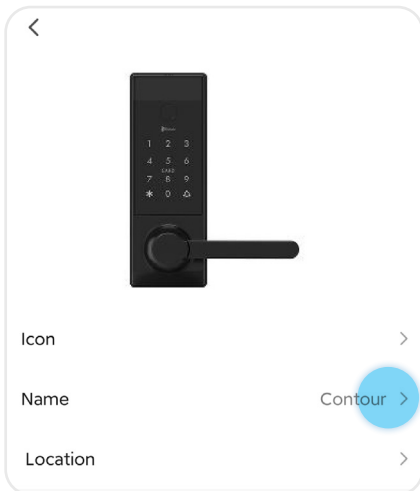
Apart from the home members, you may also add other members to the lock and grant them access. E.g., a regular visiting "Cleaner" or a "Dog Walker".

① Enter the Blusafe Smart Application on your smart device, and enter the lock interface.

② Click "Members" at the bottom of your screen.
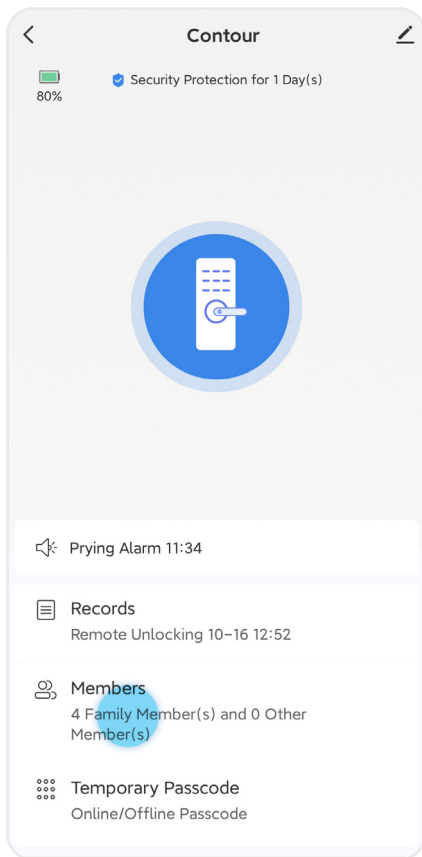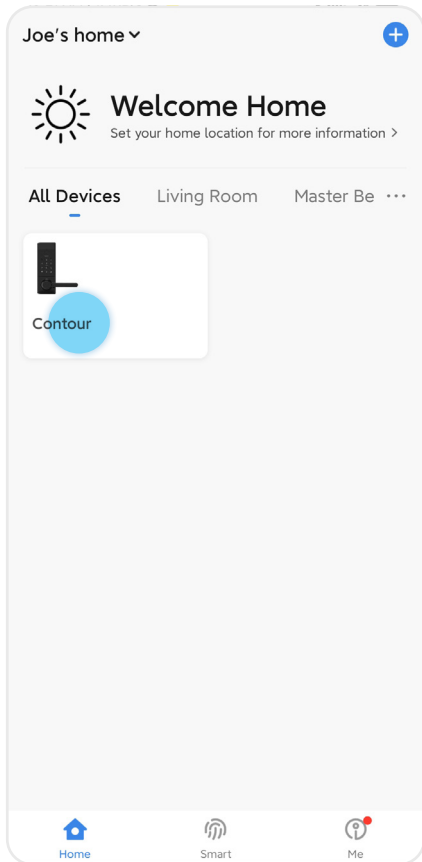
③ Click "+" and select "Other Member".

< **Members** +

Family Member(3)

Joe Administrator

No unlocking methods.

Tom Administrator

No unlocking methods.

Helen Administrator

No unlocking methods.

No more data.

Select Member Identity

Family Member

By joining as a member of the family, a member can control all devices including the lock.

Other Member

A member can view their own unlocking records, but has no operation or management permissions. You can use the device sharing function to grant the user operation permissions.

Cancel

④ Input name and click "Next".

Cancel **Add Other Member** Next

Name   Jerry

⑤ Click "Save".

< **Member Profile** Save

Name

Jerry

Fingerprint

➕   Add

Permanent Passcode

➕   Add

Keycard

➕   Add

Delete
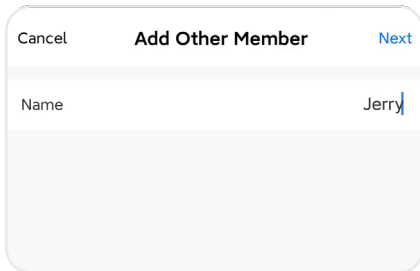
5 LINK FINGERPRINT/KEYCARD/PASSCODE TO HOME MEMBERS

Important ! ⭐

- The fingerprint / keycard / passcode has to be registered on the lock first, prior to link it to corresponding member on the App.
- For how to register fingerprint / keycard / passcode, please refer to the Lock User Manual.

Method A

Use the recorded User ID when registering a fingerprint / keycard / passcode on the lock to link. For example, you have previously registered User ID "1" as a fingerprint, User ID "2" as a passcode, and User ID "3" as a keycard.

① Enter the Blusafe Smart Application on your smart device, and enter the lock interface.

Joe's home ⌄   ➕

☀ **Welcome Home**
Set your home location for more information ›

All Devices   Living Room   Master Be   ⋯

Contour

② Click "Members".

‹   **Contour**   ✎

🔋 80%   ✅ Security Protection for 1 Day(s)

🔇 Prying Alarm 11:34

🗐 Records
Remote Unlocking 10–16 12:52

👥 Members
4 Family Member(s) and 0 Other Member(s)

⠿ Temporary Passcode
Online/Offline Passcode

③ Select the designated member in the "Members" screen.

< Select Associated Member +

Family Member(3)

Joe Administrator
No unlocking methods.

Tom Administrator
No unlocking methods.

Helen Administrator
No unlocking methods.

④ Click "+"on "Fingerprint".

< Member Profile

Account

Name
Joe

Fingerprint
⊕   Add
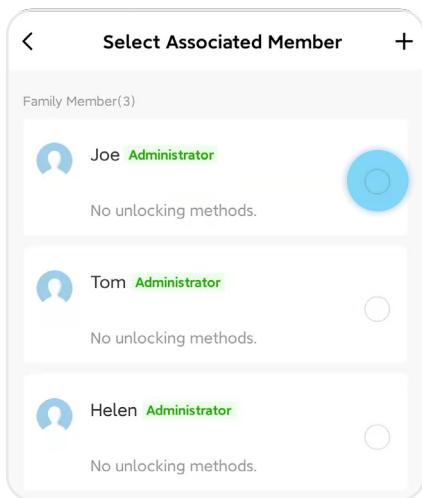
Permanent Passcode
⊕   Add
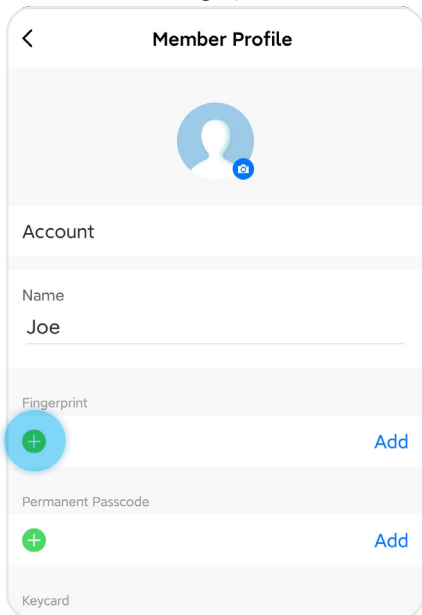
Keycard

⑤ Fill in User ID "1" below the "Fingerprint Unlock". Click "Save" at top right corner of the screen.

< Fingerprint Save

Fingerprint

1

Enter the Fingerprint user ID (0~300) registered on the lock

⑥ Click "+" at "Permanent Passcode".

< Member Profile

Account

Name
Joe
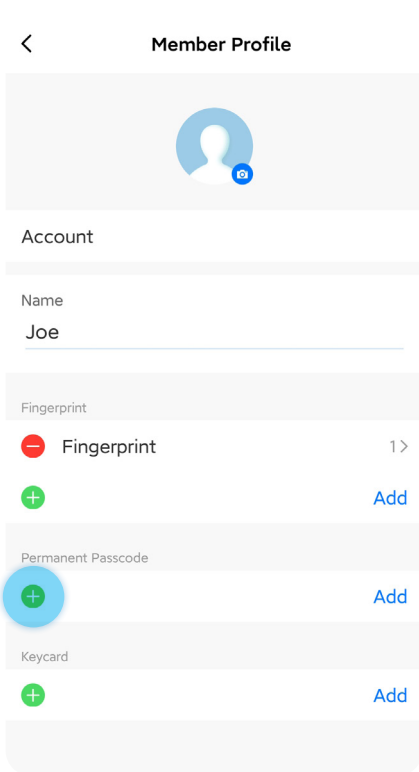
Fingerprint
⊖ Fingerprint   1 >
⊕   Add

Permanent Passcode
⊕   Add
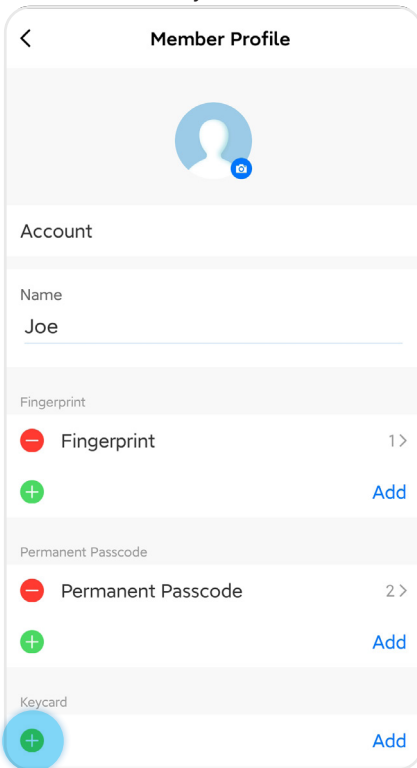
Keycard
⊕   Add

⑦ Input User ID "2" below the "Permanent Passcode". Click "Save" at top right corner of the screen.

<   **Permanent Passcode**   Save

Permanent Passcode

2

Enter the Permanent Passcode user ID (0~300) registered on the lock

⑧ Click "+" at "Keycard".

<   **Member Profile**

Account

Name
Joe

Fingerprint

🔴 Fingerprint   1 >

➕   Add

Permanent Passcode

🔴 Permanent Passcode   2 >

➕   Add

Keycard

➕   Add

⑨ Fill in User ID "3" below the "Keycard". Click "Save" at top right corner of the screen.

<   **Keycard**   Save

Keycard

3

Enter the Keycard user ID (0~300) registered on the lock

Method B

Alternative 🔀

Method B: Link the registered fingerprint / passcode / keycard to home member via "Unlocking Records".

Important ! ⭐

The registered fingerprint / passcode / keycard must be used at least once prior to link it to a home member via "Unlocking Records".
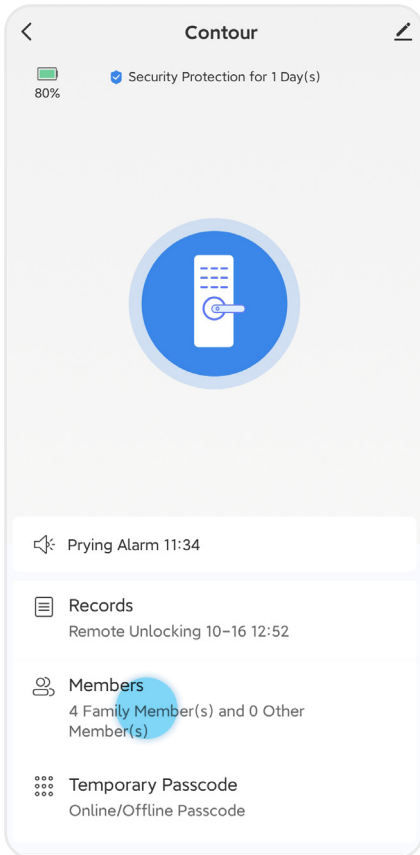
① Enter the Blusafe Smart Application on your smart device, and enter the lock interface.

Joe's home ⌄   ➕

☀ **Welcome Home**
Set your home location for more information >

All Devices   Living Room   Master Be ⋯

Contour

② Click "Records".

‹   **Contour**   ✎

🔋 80%   ✓ Security Protection for 1 Day(s)

🔊 Prying Alarm 11:34

▤ Records
Remote Unlocking 10-16 12:52

👥 Members
4 Family Member(s) and 0 Other Member(s)

⁞⁞ Temporary Passcode
Online/Offline Passcode

③ Click "Associate with Member" at the designated unlocking method, e.g., Fingerprint 1.

< **Records**

Today

Fingerprint 1 unlocked

09:15

The unlocking method is not associated with a member in the app.

(Associate with Member)

card 3unlocking

09:13

The unlocking method is not associated with a member in the app.

(Associate with Member)

card 3unlocking

09:13

The unlocking method is not associated with a member in the app.

(Associate with Member)

Fingerprint 1 unlocked

④ Select the designated member in "Members" screen.

< **Members** +

Family Member(3)

Joe Administrator

No unlocking methods.

Tom Administrator

No unlocking methods.

Helen Administrator

⑤ Click "OK".The fingerprint is now linked to the designated member.

< **Select Associated Member** +

Family Member(3)

Joe Administrator

No unlocking methods.

Tom Administrator

No unlocking methods.

Associate Unlocking Methods

Are you sure you want to associate "" with the member?

Cancel   OK

Other Member(1)

Jerry

No unlocking methods.

6

MANAGING UNLOCKING METHODS

You new Contour / Contour V smart lock has several means of unlocking it, including:

- Fingerprint
- Key Pad
- Key Card
- Manually
- Smart Device Application

Please refer to the Lock User Manual for fingerprint / key pad (permanent passcode) / keycard / manual unlocking methods.

There are also several temporary passcodes that can be provided to individuals. Instructions are in the sections below.

Camera
Only available in
Contour V

Fingerprint
Sensor

Keypad

Key Card Area

Smart Device
Application

Manually
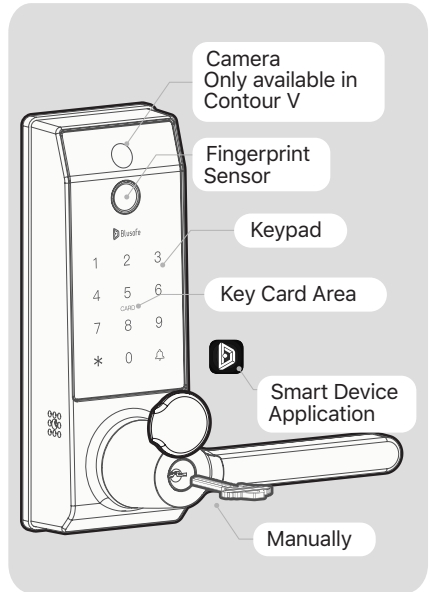
6.2 ADDING/REMOVING TEMPORARY PASSCODE

You can generate a variety of temporary passcodes with your Blusafe Smart App, no matter if your smart device is online or offline.

Important ! ⭐

Only the Homeowner or an Administrator can create temporary passcodes.

Blusafe Temporary Code Options:

Online Code:
These codes can be added when the smart lock is connected to Wi-Fi.

Time Limited Code This code can be set to work in specific timeframes and can be repeated on certain days each week, also can be used unlimited times.

Offline Code:
These codes can be created when the smart lock is offline (not connected to Wi-Fi) so you can let people in whilst you're away. It uses codes already embedded in the keypad, which is why they need clearing manually if you have generated and sent codes to users.

One Time Code: This will generate a passcode that can only be used once, it is valid for 6 hours before expiring" to hours, then it will expire.

Time Limited Code This will generate a passcode that works between the timeframes specified, it will expire 24 hours after being created.

Clear Code: This clears all offline passwords that were generated and used at least once.

① Enter the Blusafe Smart Application on your smart device, and enter the lock interface.

Joe's home ⌄

Welcome Home
Set your home location for more information >
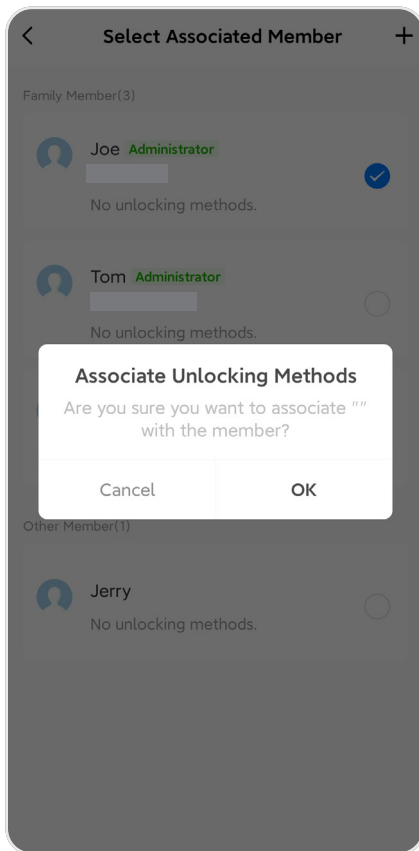
All Devices   Living Room   Master Be ···

Contour

🏠 Home   📶 Smart   👤 Me

② Click "Temporary Passcode" at the bottom of your screen.

‹   **Contour**   ✎

80%   ✓ Security Protection for 1 Day(s)

🔊 Prying Alarm 11:34

▤ Records
Remote Unlocking 10–16 12:52

👥 Members
4 Family Member(s) and 0 Other Member(s)

⠿ Temporary Passcode
Online/Offline Passcode

≡   ▢   ‹

③ Select "Time Limited Code" under "Online Passcode".

Online Passcode

We recommend that you use the online passcode when the Wi-Fi network is stable.

🔄 Time-Limited Passcode >

Offline Passcode

We recommend that you use the offline passcode when Wi-Fi is disconnected or in an unstable Wi-Fi environment.

1️⃣ One-Time Passcode >

🔄 Time-Limited Passcode >

④ Click "Add".

Time-Limited Passcode +

No valid passcode.
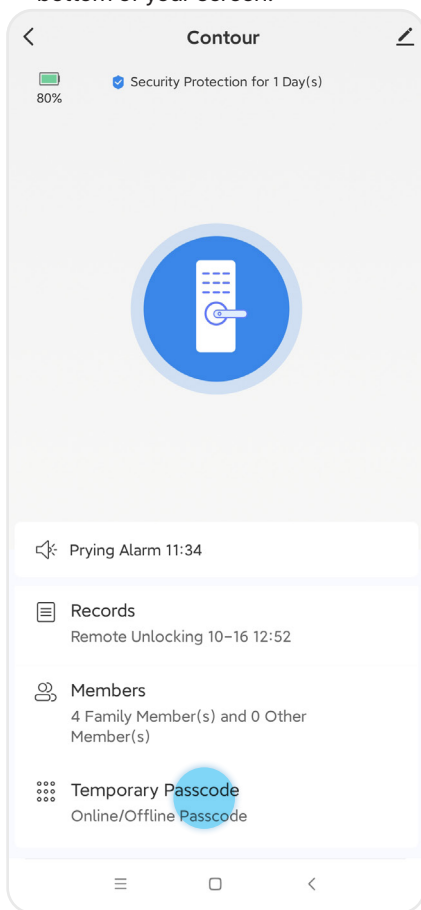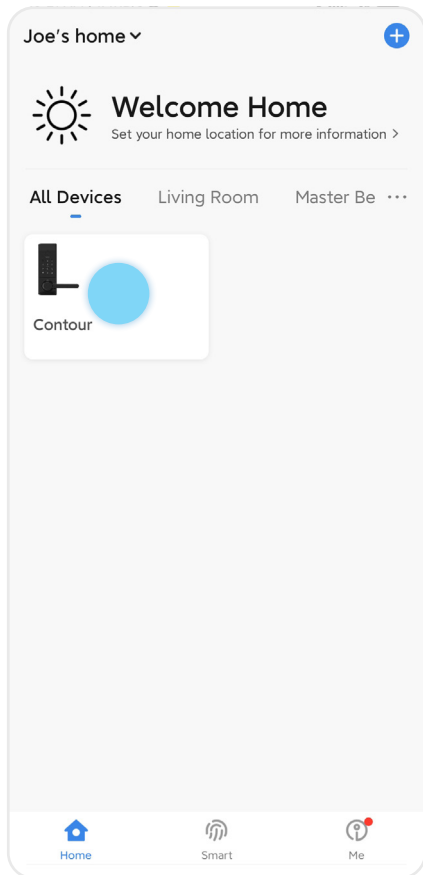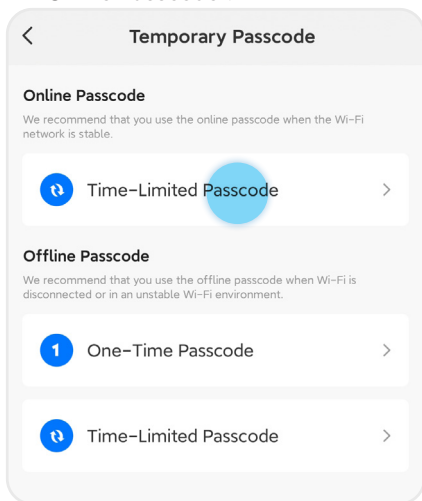
Add
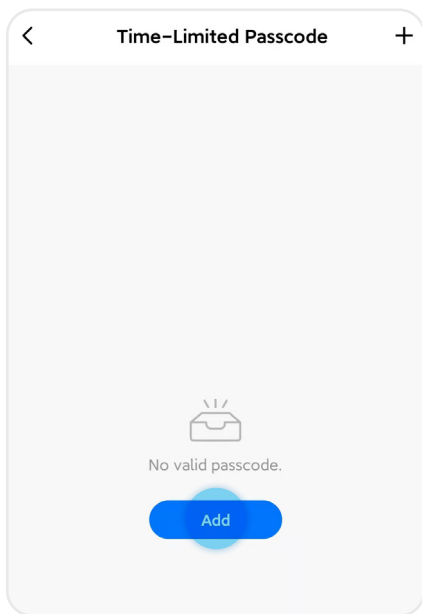
⑤ Fill in a 7-digit numerical passcode or use the random passcode generator to create one. Edit the name of the passcode, select the start and end date/time, and then click "Save".

Cancel   Save

Create Time-Limited Passcode

Save the passcode immediately. The passcode will not display in the APP after "save".

7-Digit Passcode

4006993   Generate Randomly

Copy

Passcode Name   Touch code

Start time/date   2021-10-17 16:17 >

End time/date   2022-10-17 17:17 >

Repeat   ⚪

Message Notification   ⚪
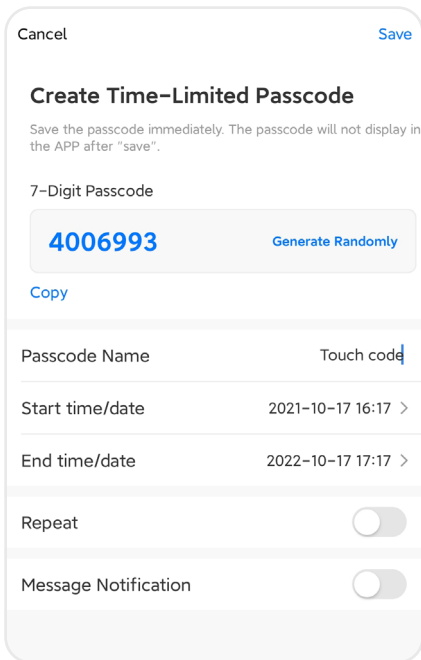
Important! ⭐

You need to synchronize the online passcode onto the lock before it can be used. Fill in the 7-digit online passcode on the lock to complete the synchronization.

Tip 📎

You may choose to make the passcode repeatable, by selecting "Repeat" and selecting the start/end times and dates.

① Enter the Blusafe Smart Application on your smart device, and enter the lock interface.

Joe's home ⌄

Welcome Home
Set your home location for more information >

All Devices   Living Room   Master Be ···

Contour

🏠 Home   🎛 Smart   ⓘ Me

② Click "Temporary Passcode" at the bottom of your screen.

❮   **Contour**   ✎

🔋 80%   ✅ Security Protection for 1 Day(s)

🔈 Prying Alarm 11:34

📄 Records
Remote Unlocking 10–16 12:52

👥 Members
4 Family Member(s) and 0 Other Member(s)

⠿ Temporary Passcode
Online/Offline Passcode

≡   ▢   ❮

③ Select "Time Limited Code" under "Online Passcode".

Temporary Passcode

Online Passcode

We recommend that you use the online passcode when the Wi-Fi network is stable.

🔵 Time-Limited Passcode ＞

Offline Passcode

We recommend that you use the offline passcode when Wi-Fi is disconnected or in an unstable Wi-Fi environment.

1 One-Time Passcode ＞
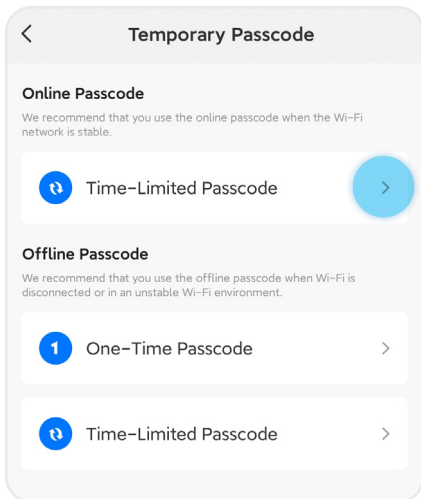
🔵 Time-Limited Passcode ＞

④ Select the passcode you wish to edit or delete in the "Time Limited Code" page.

Time-Limited Passcode ＋

Touch code2 In Use
2021.10.17 16:21 ~ 2022.10.17 17:21
The mobile number is not set.

Touch code In Use
2021.10.17 16:20 ~ 2022.10.17 17:20
The mobile number is not set.

View Invalid Passcode ＞

⑤ Click "Edit" or "Delete".

Time-Limited Passcode ＋

B

The mobile number is not set.

Use the time-limited passcode at least once within 24 hours after the passcode takes effect. Otherwise, the passcode becomes invalid.

2021.10.18 10:00 ~ 2022.10.18 10:00

View Invalid Passcode ＞

Delete

Rename

Cancel

⑥ Once choose the one to delete, a red label "Wait for deleting" will show on the chosen passcode.

⑦ Fill in any incorrect 7-digit passcode onto the lock to completely remove the passcode.

<   **Time-Limited Passcode**   +

Touch code2 To Be Deleted
2021.10.17 16:21 - 2022.10.17 17:21
The mobile number is not set.

Touch code In Use
2021.10.17 16:20 - 2022.10.17 17:20
The mobile number is not set.

View Invalid Passcode >

≡   ☐   <
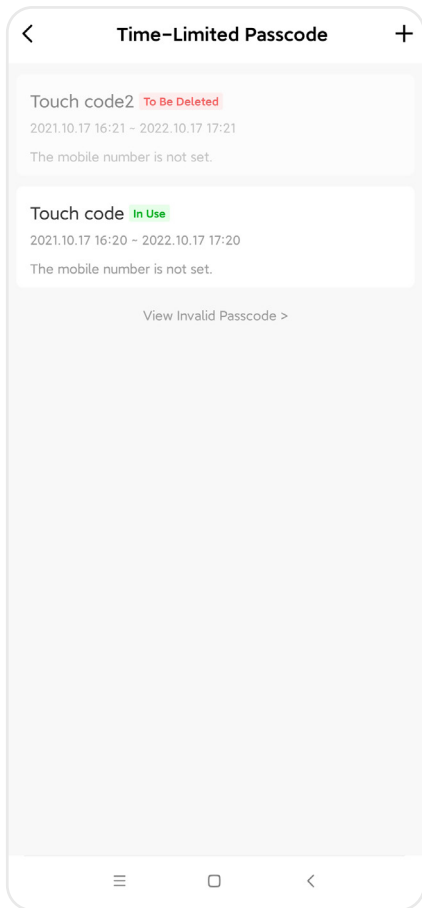
Important! ⭐

Passcodes can only be modified or deleted when the Homeowner or an Administrator is in online mode and onnected to the smart lock via Wi-Fi.
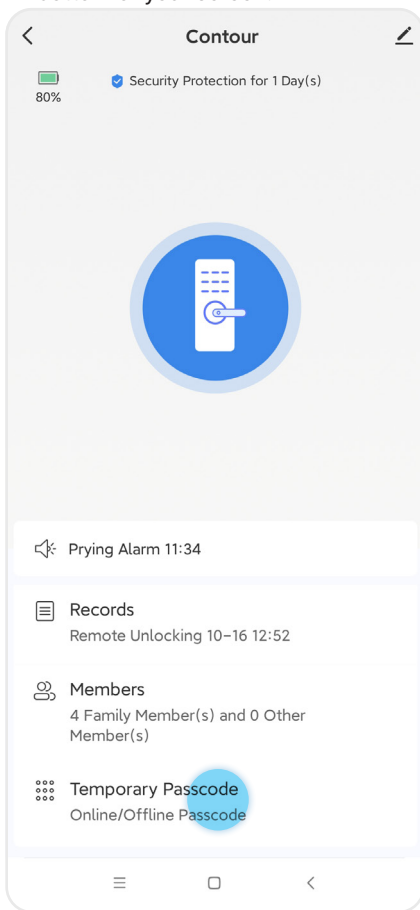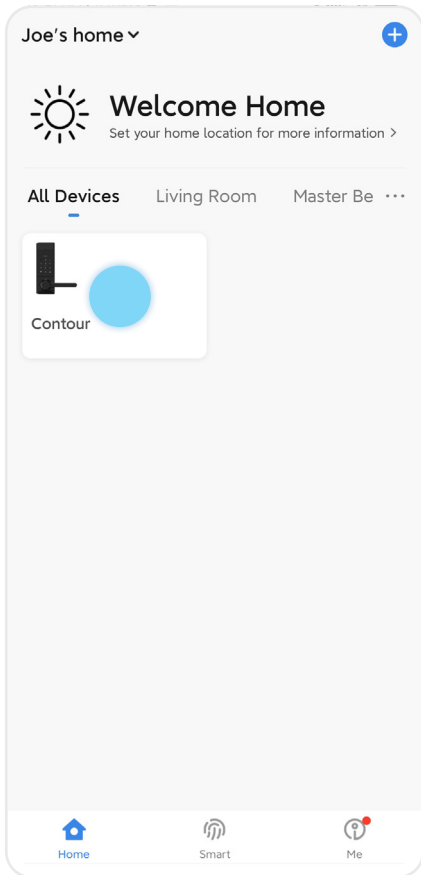
Warning! 📎

Unbinding the lock from the App or initiating a factory reset will NOT remove any temporary passcodes. Please follow the above steps to remove any temporary passcodes.

① Enter the Blusafe Smart Application on your smart device, and enter the lock interface.

Joe's home ⌄

Welcome Home
Set your home location for more information >

All Devices   Living Room   Master Be ⋯

Contour

🏠 Home   ⟨🖐⟩ Smart   Me

② Click "Temporary Passcode" at the bottom of your screen.

⟨ **Contour** ✎

80% ✓ Security Protection for 1 Day(s)

🔇 Prying Alarm 11:34

▤ Records
Remote Unlocking 10–16 12:52

👥 Members
4 Family Member(s) and 0 Other Member(s)

⠿ Temporary Passcode
Online/Offline Passcode

③ Select "One Time Code" under "Offline Code".

Temporary Passcode

Online Passcode

We recommend that you use the online passcode when the Wi-Fi network is stable.

🔵 Time-Limited Passcode 〉

Offline Passcode

We recommend that you use the offline passcode when Wi-Fi is disconnected or in an unstable Wi-Fi environment.

1️⃣ One-Time Passcode 〉

🔵 Time-Limited Passcode 〉

④ Click "Add".

< **One-Time Passcode** +

No valid Passcode.

Add

⑤ Click "Get Passcode".

<

Create One-Time Passcode

Save the passcode immediately. The passcode will not display in the APP after "Done".

* * * * * * * * * *

· The one-time passcode is valid for 6 hours and can be used only once before it expires.

Get Passcode

⑥ Copy the passcode and save it. Edit the passcode name and click "Done".

The one-time passcode is obtained.

Save the passcode immediately. The passcode will not display in the APP after "Done".

3722528953

Copy

Passcode Name   A

Message Notification   ⬜

· Passcode expires at 10-17 22:00 and can be used only once before it expires. Save it immediately. It is not displayed after it is created.
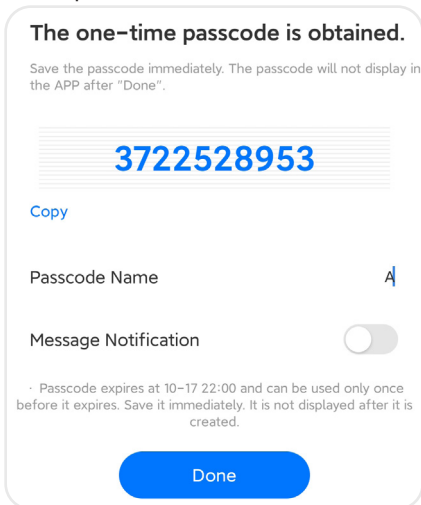
Done

Tip 📎

The offline one-time passcode will not appear after you have clicked "Done". Please write it down or save it in another location, such as the NOTES application on your smart device.

6. MANAGING UNLOCKING METHODS   P38-P51

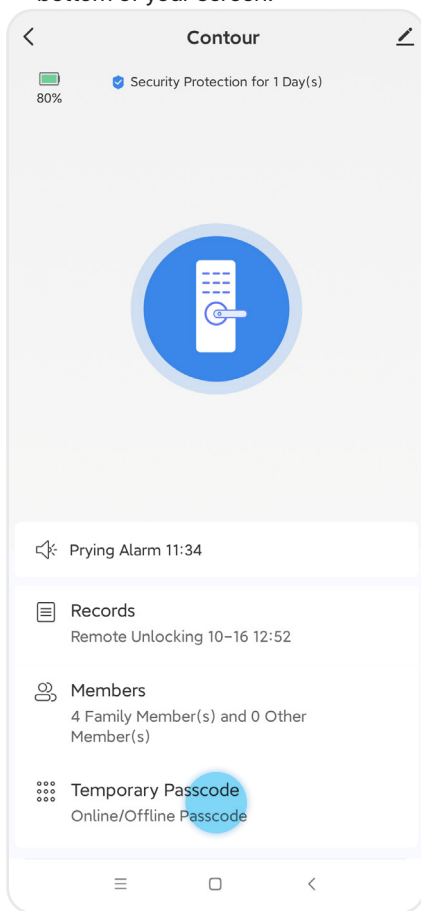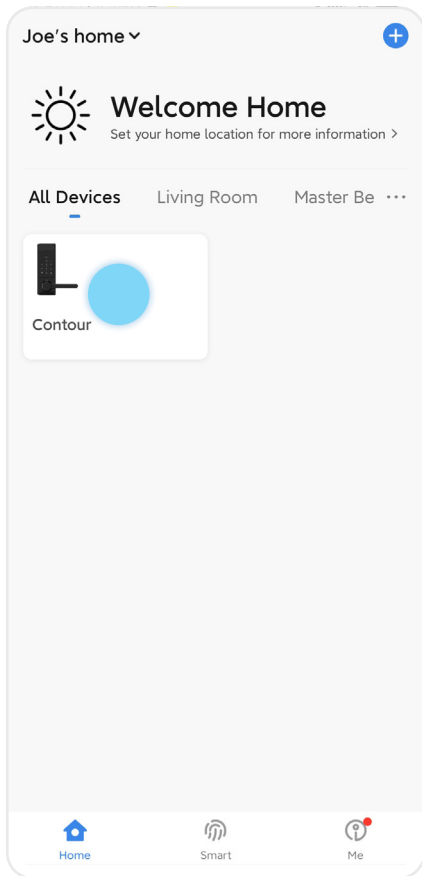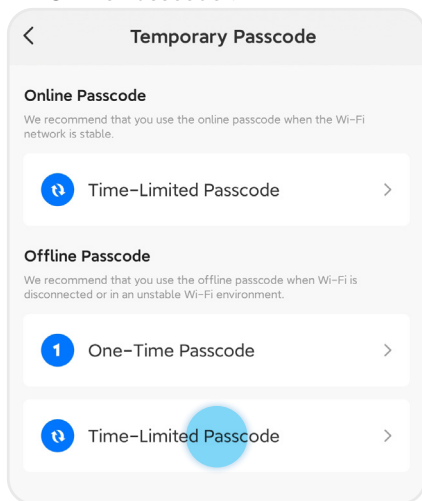① Enter the Blusafe Smart Application on your smart device, and enter the lock interface.

Joe's home ⌄

Welcome Home
Set your home location for more information ›

All Devices   Living Room   Master Be ···

Contour

🏠 Home   🖐 Smart   👤 Me

② Click "Temporary Passcode" at the bottom of your screen.

‹   **Contour**   ✎

🔋 80%   ✓ Security Protection for 1 Day(s)

🔇 Prying Alarm 11:34

▤ Records
   Remote Unlocking 10–16 12:52

👥 Members
   4 Family Member(s) and 0 Other Member(s)

⣿ Temporary Passcode
   Online/Offline Passcode

☰   ☐   ‹

③ Select "Time Limited Code" under "Offline Passcode".

<　Temporary Passcode

Online Passcode
We recommend that you use the online passcode when the Wi-Fi network is stable.

🔵 Time-Limited Passcode 　　　　＞

Offline Passcode
We recommend that you use the offline passcode when Wi-Fi is disconnected or in an unstable Wi-Fi environment.

1 One-Time Passcode 　　　　＞

🔵 Time-Limited Passcode 　　　　＞

④ Click "Add".

<　One-Time Passcode 　　＋

No valid Passcode.

Add
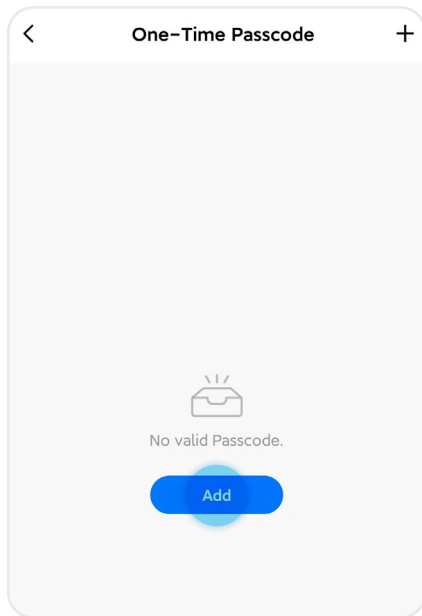
⑤ Select the start and end dates / times (Year/ Month/Date/Hour/Minute).

<

Create Time-Limited Passcode

Save the Passcode immediately. The passcode will not display in the APP after "Done".

Start time/date　　　　2021-10-18 10:00 ＞

End time/date　　　　　　　　Select ＞

You need to select the start and end time before you can obtain the passcode.

Select the time first.

⑥ Click "Get passcode".

<

Create Time-Limited Passcode

Save the Passcode immediately. The passcode will not display in the APP after "Done".

＊ ＊ ＊ ＊ ＊ ＊ ＊ ＊ ＊ ＊

Start time/date　　　　2021-10-18 10:00 ＞

End time/date　　　　　2022-10-18 10:00 ＞

Use the time-limited passcode at least once within 24 hours after the passcode takes effect. Otherwise, the passcode becomes invalid.

Get Passcode

⑦ Copy the passcode and save it. Edit the passcode name and click "Done".

<

The time-limited passcode is obtained.

Save the Passcode immediately. The passcode will not display in the APP after "Done".

6226943411

Copy

Passcode Name   B

Start time/date   2021-10-18 10:00

End time/date   2022-10-18 10:00

Message Notification   ⬤

· Use the time-limited passcode at least once within 24 hours after the passcode takes effect. Otherwise, the passcode becomes invalid. · Save the passcode immediately. The passcode is not displayed after it is created.

Done

≡   ☐   <

Important ! ⭐

• The offline time limited passcode will need to be used within 24 hours after it has been created. After 24 hours, the offline time limited passcode will become invalid.
• Only one offline time limited passcode can be created within the effective timeframe.
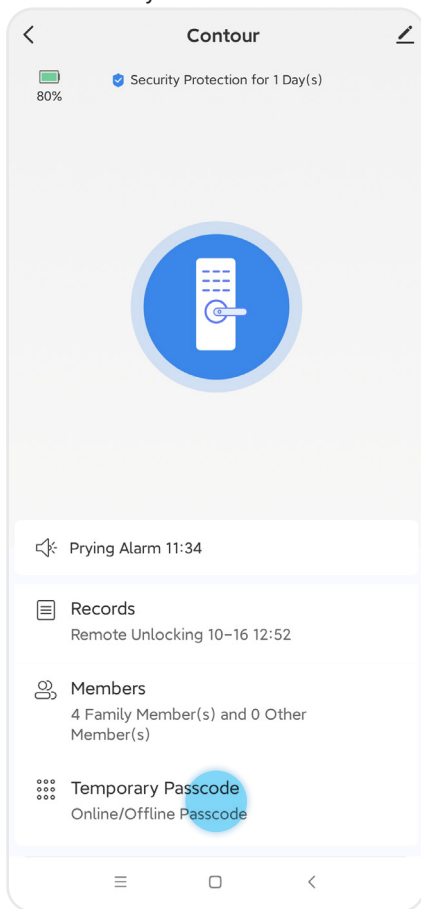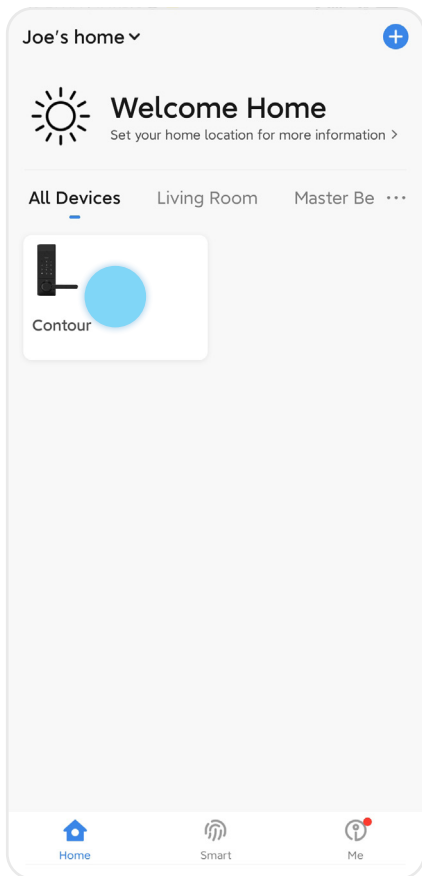
Tip ✎

The offline time limited passcode will not appear after you have clicked "Done". Please write it down or save it in another location, such as the NOTES application on your smart device.
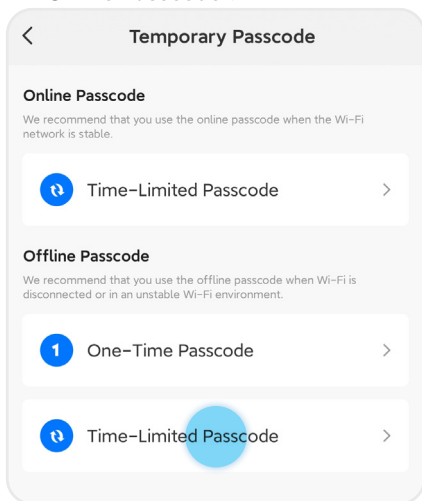
Note 📝

You can only clear offline time limited passcode. The offline one-time passcode cannot be cleared.

① Enter the Blusafe Smart Application on your smart device, and enter the lock interface.

Joe's home ⌄   ➕

☀ **Welcome Home**
Set your home location for more information >

All Devices   Living Room   Master Be   ⋯

Contour

🏠 Home   🖐 Smart   👤 Me

② Click "Temporary Passcode" at the bottom of your screen.

❮   **Contour**   ✎

🔋 80%   ✓ Security Protection for 1 Day(s)

🔇 Prying Alarm 11:34

▤ Records
Remote Unlocking 10-16 12:52

👥 Members
4 Family Member(s) and 0 Other Member(s)

⁝⁝⁝ Temporary Passcode
Online/Offline Passcode

≡   ▢   ❮

③ Select "Time Limited Code" under "Offline Passcode".

> **Temporary Passcode**
>
> **Online Passcode**
> We recommend that you use the online passcode when the Wi-Fi network is stable.
>
> 🔄 Time-Limited Passcode >
>
> **Offline Passcode**
> We recommend that you use the offline passcode when Wi-Fi is disconnected or in an unstable Wi-Fi environment.
>
> 1️⃣ One-Time Passcode >
>
> 🔄 Time-Limited Passcode >

④ Select the passcode name you wish to remove.

> **Note** 📝
>
> The passcode must be used at least once, otherwise. it cannot be removed.

> **Time-Limited Passcode** +
>
> B
>
> The mobile number is not set.
> Use the time-limited passcode at least once within 24 hours after the passcode takes effect. Otherwise, the passcode becomes invalid.
> 2021.10.18 10:00 ~ 2022.10.18 10:00
>
> View Invalid Passcode >

⑤ Click "Delete".

> **Time-Limited Passcode** +
>
> B
>
> The mobile number is not set.
> Use the time-limited passcode at least once within 24 hours after the passcode takes effect. Otherwise, the passcode becomes invalid.
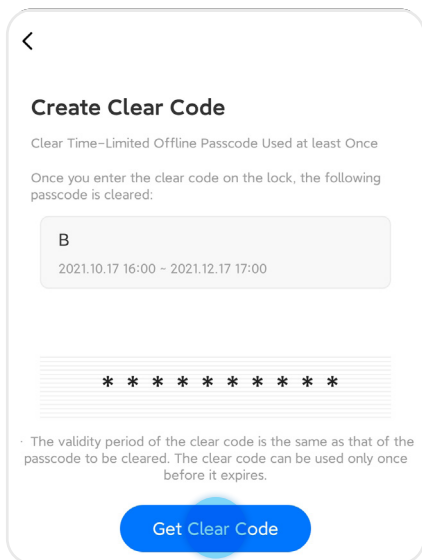> 2021.10.18 10:00 ~ 2022.10.18 10:00
>
> View Invalid Passcode >
>
> Delete
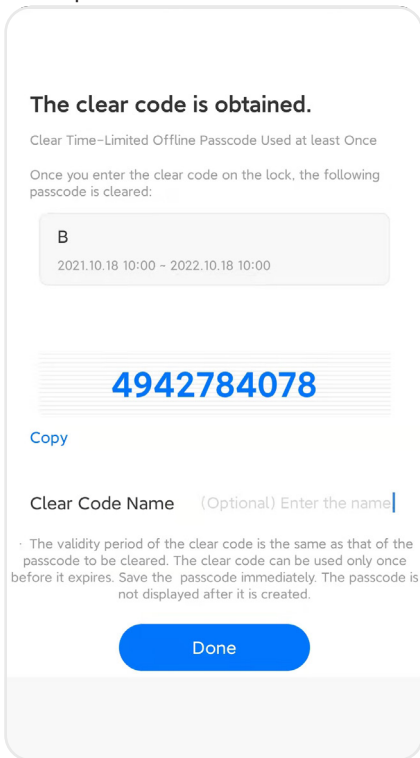>
> Rename
>
> Cancel

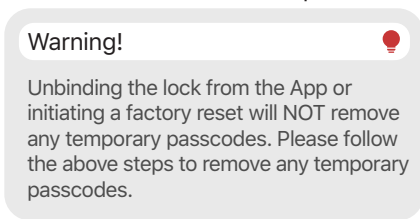⑥ Click "Get clear code".

⑦ Click "Get clear code".

⑧ Copy the passcode and save it. Edit the passcode name and click "Done".

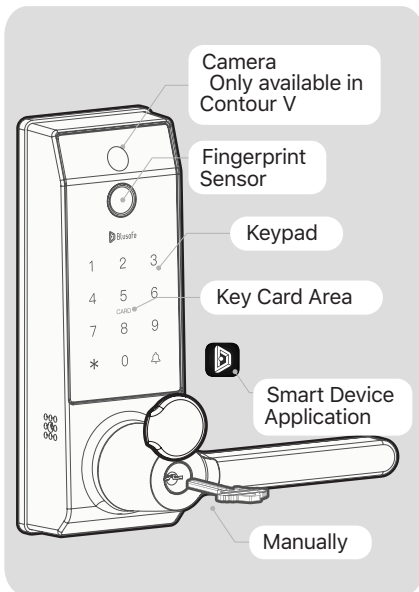⑨ Fill in the clear code into the lock to erase the selected offline passcode.

Warning! 🔴

Unbinding the lock from the App or initiating a factory reset will NOT remove any temporary passcodes. Please follow the above steps to remove any temporary passcodes.

7

UNLOCKING YOUR SMART LOCK

Your Contour / Contour V smart lock can be unlocked using fingerprint / keycard / passcode / manually. Please refer to the Lock User Manual for detail instructions.

Important ! ⭐

Before the lock is setup, the Contour / Contour V smart lock can be unlocked by any fingerprint, keycard or default passcode 123456.

Camera
Only available in Contour V

Fingerprint Sensor

Keypad

Key Card Area

Smart Device Application

Manually

The Contour / Contour V can also be unlocked remotely via App when a guest rings the doorbell on the lock.

> **Important !** ⭐
>
> Please turn on the "Notifications" for the Blusafe Smart App on your smart phone. This will enable notifications such as doorbell, anti-prying alerts, unlock logs etc.

① Enter the Blusafe Smart Application on your smart device, and enter the lock interface.

Joe's home ⌄   ➕

☀️ **Welcome Home**
Set your home location for more information >

All Devices   Living Room   Master Be ⋯

Contour

🏠 Home   🔲 Smart   Me

② Enter the lock interface.

‹   **Contour**   ✎

🔋 80%   ✔️ Security Protection for 1 Day(s)

🔊 Prying Alarm 11:34

▤ Records
Remote Unlocking 10–16 12:52

👥 Members
4 Family Member(s) and 0 Other Member(s)

⣿ Temporary Passcode
Online/Offline Passcode

≡   ▢   ‹
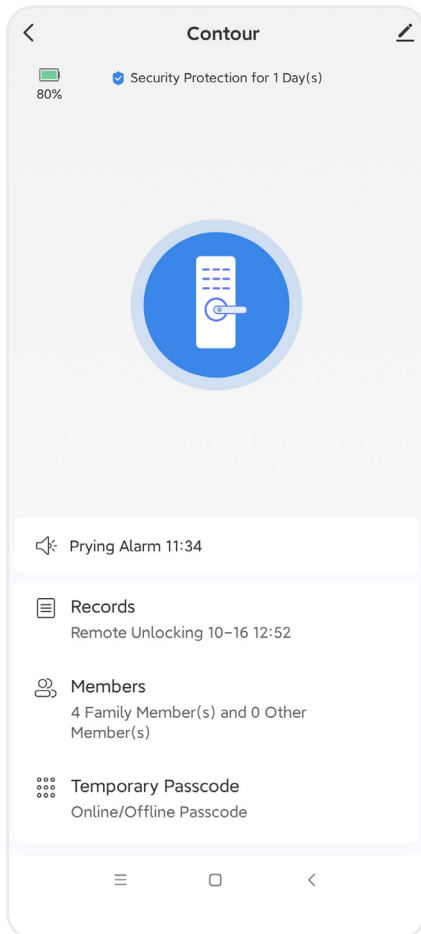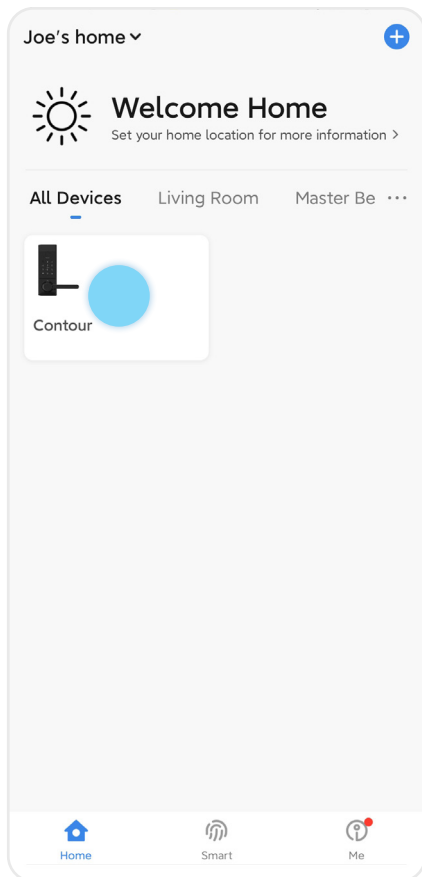
③ A popup will display as shown below. Slide the key bar to the right to accept the unlock request, otherwise slide it to the left to deny.
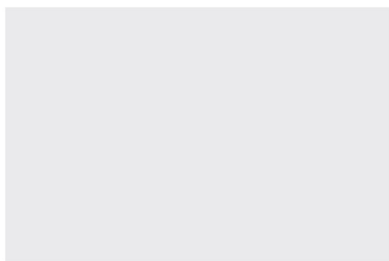
Important ! ⭐

Sometimes the popup may take up to 10 seconds to be displayed, depends upon the Wi-Fi quality. Try click the photo area a few times to refresh if it doesn't display.

Note 📝

If you have purchased the Contour V, a photo of the guest will be taken and display on the App automatically.
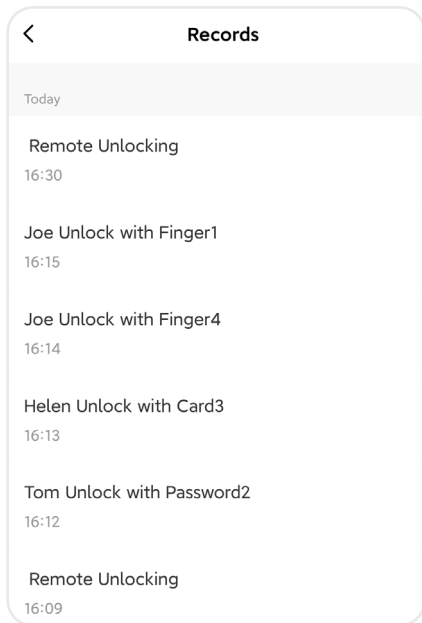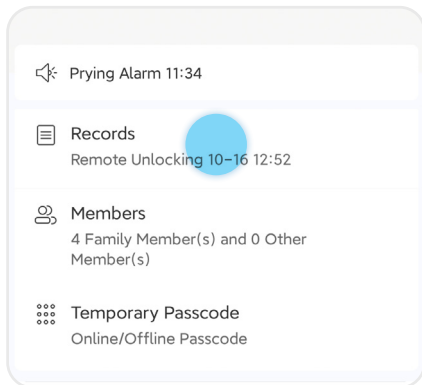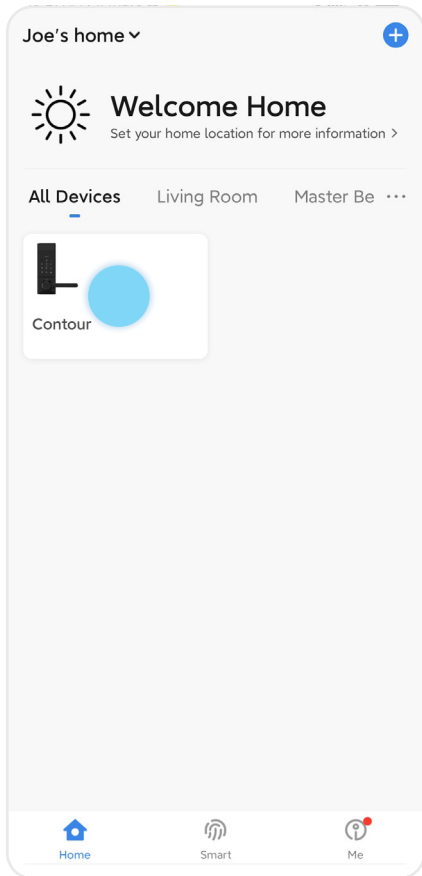

53
Remote Unlocking Request

Reject ‹‹   >>> Agree

53
Remote Unlocking Request

Reject ‹‹   >>> Agree

8

OTHER FUNCTIONS

The home members can access the unlock records / activity log. This shows a record of every time the door was unlocked, at what time it was unlocked, and by which users. (This is why it is important to link the fingerprints, keycards and passcodes to designated members).

① Enter the Blusafe Smart Application on your smart device, and enter the lock interface.

Joe's home ⌄

☀ **Welcome Home**
Set your home location for more information >

All Devices   Living Room   Master Be •••

Contour

🏠 Home   Smart   Me

② Click the "Records" to view all logs of unlocks.

◁ᴊ Prying Alarm 11:34

▤ Records
Remote Unlocking 10-16 12:52

👥 Members
4 Family Member(s) and 0 Other Member(s)

▦ Temporary Passcode
Online/Offline Passcode

‹   **Records**

Today

Remote Unlocking
16:30

Joe Unlock with Finger1
16:15

Joe Unlock with Finger4
16:14

Helen Unlock with Card3
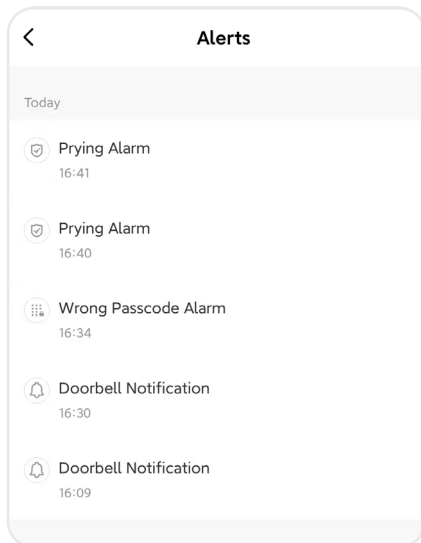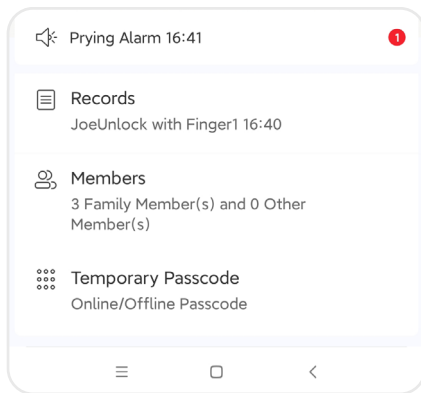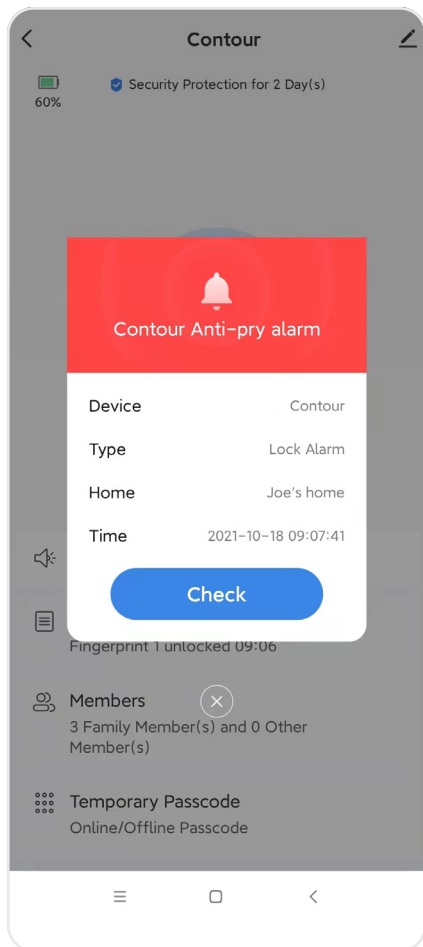16:13

Tom Unlock with Password2
16:12

Remote Unlocking
16:09

Alerts will be shown in the App if special circumstances occur. For example, a system lockout, a doorbell ring, or anti-prying triggers.
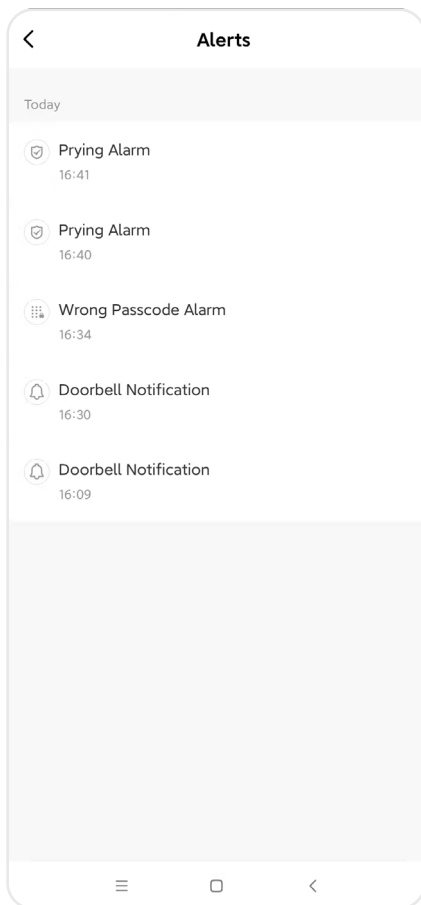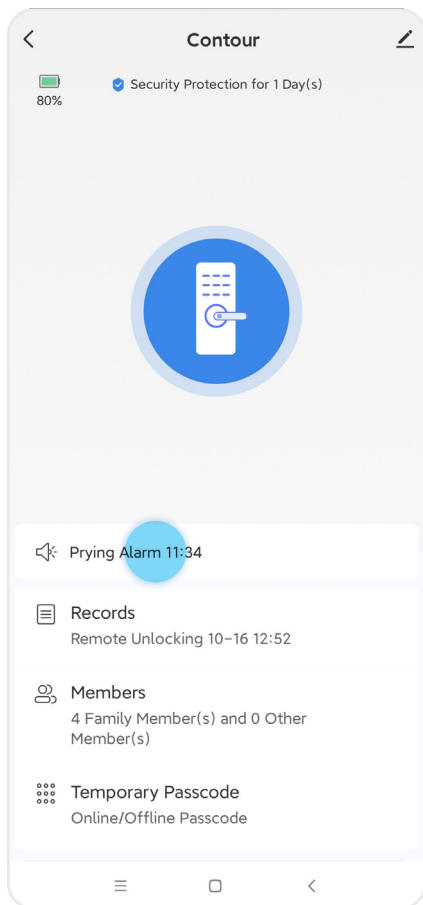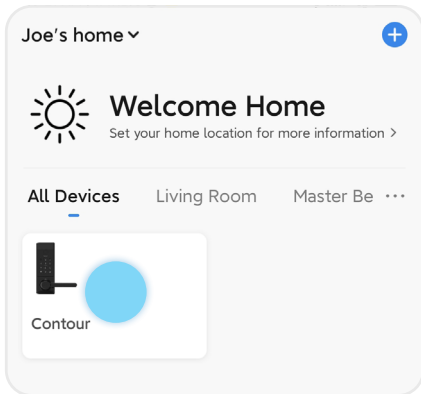
If there is an attempt to force the lock open or physically attack the lock, the anti-prying (tamper) alarm will be triggered. A warning alarm will sound, which will last for 60 seconds and an alert will also show on the App. During this time, unlocking the lock using a registered fingerprint or key card, or removing the batteries will turn off the alarm.

Please activate the anti-prying function AFTER installation. For instructions on how to turn on / off the anti-prying (tamper) function on the lock, please refer to the Lock User Manual.
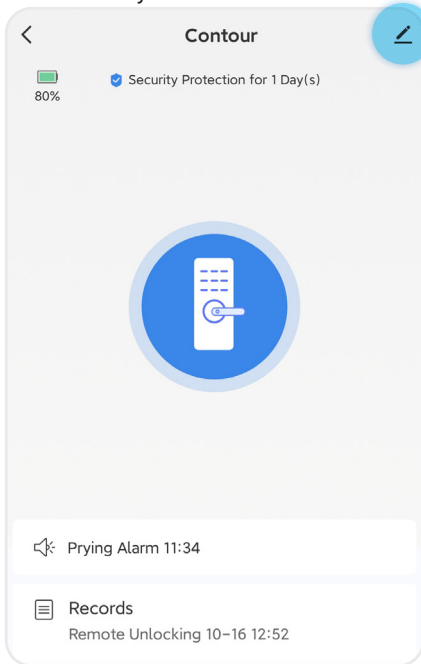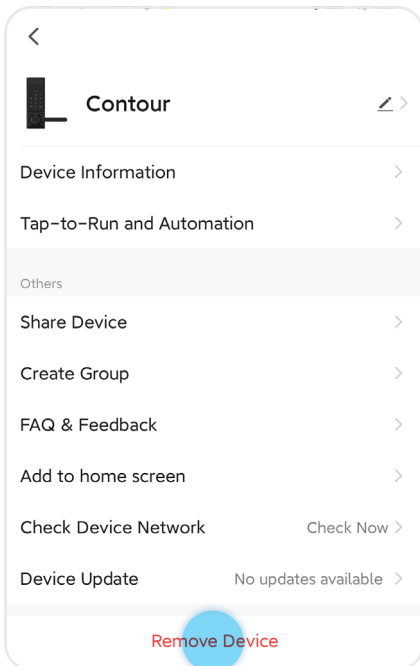
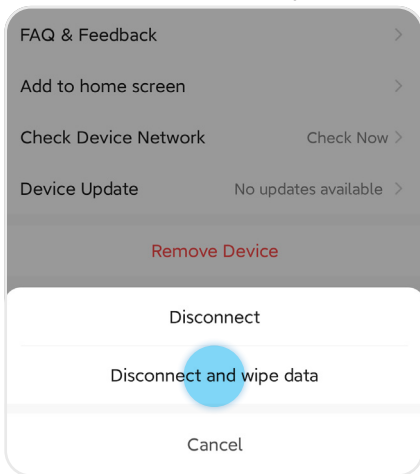① Enter the Blusafe Smart Application on your smart device, and enter the lock interface.

Joe's home ⌄   ⊕

Welcome Home
Set your home location for more information >

All Devices   Living Room   Master Be ⋯

Contour

② Click the pencil icon in the top right corner of your screen.

‹   Contour   ✎

80%   ✓ Security Protection for 1 Day(s)

🔊 Prying Alarm 11:34

▤ Records
Remote Unlocking 10-16 12:52

③ Click "Remove Device".

‹

Contour   ✎ ›

Device Information   ›

Tap-to-Run and Automation   ›

Others

Share Device   ›

Create Group   ›

FAQ & Feedback   ›

Add to home screen   ›

Check Device Network   Check Now ›

Device Update   No updates available ›

Remove Device

④ Click "Disconnect and wipe data".

FAQ & Feedback   ›

Add to home screen   ›

Check Device Network   Check Now ›

Device Update   No updates available ›

Remove Device

Disconnect

Disconnect and wipe data

Cancel

⑤ Click "Confirm".

⟨

▊ Contour ✎ ›

Device Information ›

Tap-to-Run and Automation ›

Others

Share Device ›

Cre ›

Are you sure you want to disconnect this device and wipe data?

The device will be removed from the device list and reset to factory settings. All related data will be wiped.

| Cancel | Confirm |

FA

Ad

Ch

Device Update   No updates available ›

Remove Device

☰   ▢   ‹

⑥ The unbinding is complete.

Joe's home ⌄   ➕

☀ **Welcome Home**
Set your home location for more information   ›

All Devices   Living Room   • • •
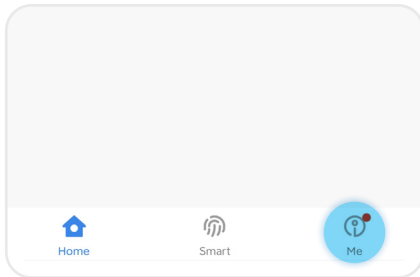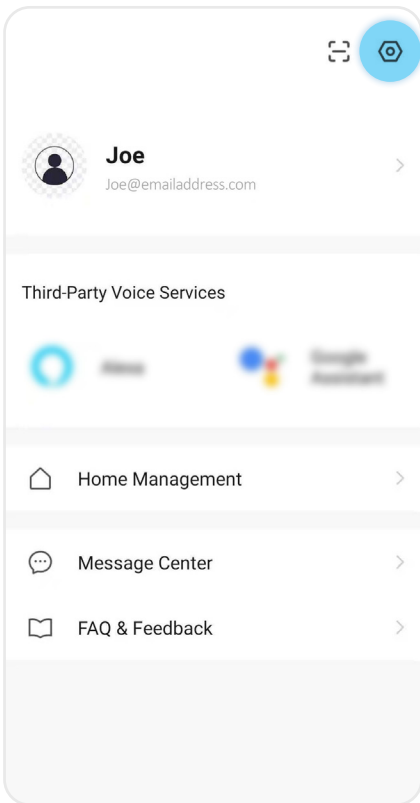
�框

No devices

Add Device
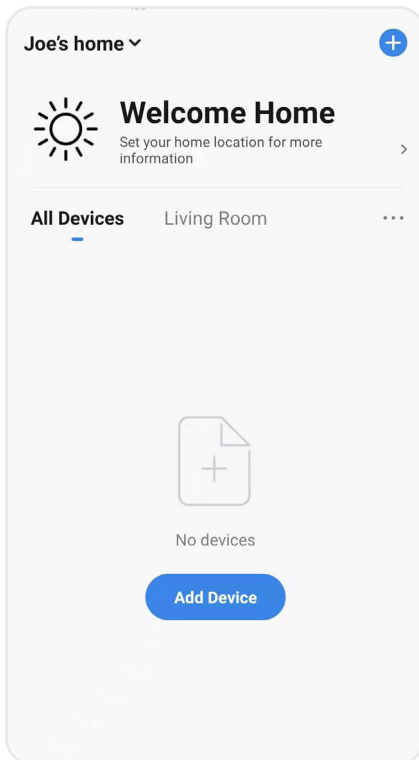
Important !   ⭐

The unbinding only disconnects the App with lock. All user data registered on the lock still exist. In order to clear all user data on the lock, please follow the "Factory Reset" instruction in the Lock User Manual.
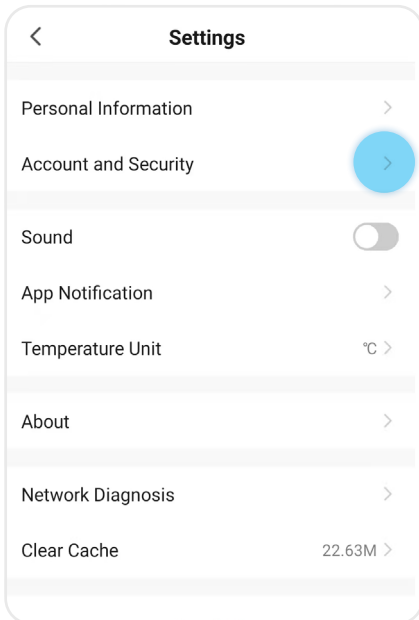
① Enter the Blusafe Smart Application on your smart device. Select "Me" at bottom right corner.

② Click "Settings".

Joe
Joe@emailaddress.com

Third-Party Voice Services

Home Management

Message Center

FAQ & Feedback

③ Click "Account and Security"

Settings	
Personal Information	>
Account and Security	>
Sound	
App Notification	>
Temperature Unit	℃ >
About	>
Network Diagnosis	>
Clear Cache	22.63M >

④ Select "Delete Account".
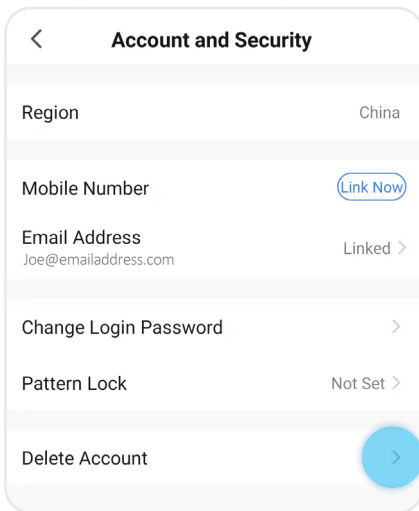
Account and Security	
Region	China
Mobile Number	Link Now
Email Address	Linked >
Joe@emailaddress.com	
Change Login Password	>
Pattern Lock	Not Set >
Delete Account	>

⑤ Click "Continue".

If you confirm to "delete account", the account will be deleted on

9/11/2021 00:00:00

Your account data will be deleted.

If you don't want to delete account, please log in to the App before the above mentioned time to withdraw the request.

Thanks for using our App.

Continue

⑥ Click "Get Verification Code".

⟨

Delete Account

Click"Get Verification Code" and it will be sent to your Email： Joe@emailaddress.com

Get Verification Code

⑦ Enter the verification code that been sent to your account email address.

⟨

Enter Verification Code

—— —— —— —— —— ——

A verification code has been sent to your email
Joe@emailaddress.com   Resend(56s)

⑧ Click "Delete".

⟨

Delete Account

Are you sure to delete account?

All the user data under this account will be permanently wiped.

Delete

Note

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However. there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
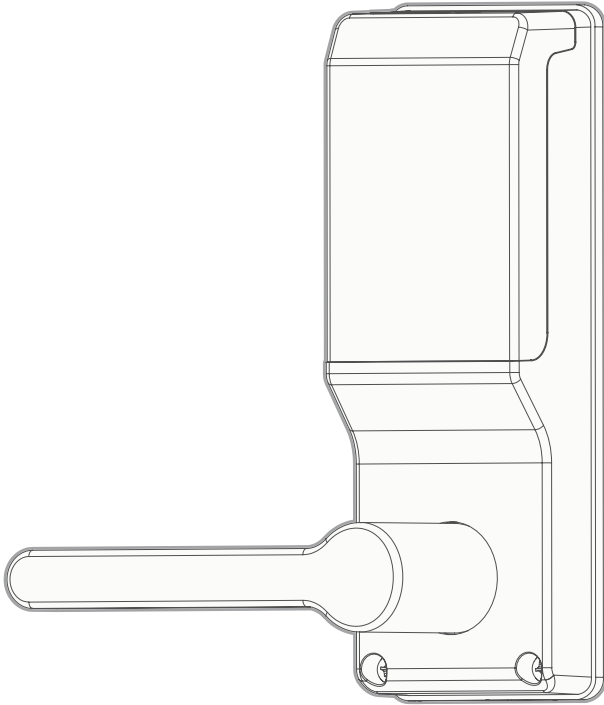
-- Reorient or relocate the receiving antenna.

-- Increase the separation between the equipment and receiver

-- Connect the equipment into an outlet on a circuit different from that to which the

 receiver is connected.

-- Consult the dealer or an experienced radio/TV technician for help

Note

This device and its antenna(s) must not be co-located or operation in conjunction with any other antenna or transmitter

The device has been evaluated to meet general RF exposure requirement.

Blusafe